

# 1.11 Public Interest Disclosures (PID) Policy for LECC employees

The Public Interest Disclosures Policy (the Policy) provides detailed information about reporting corrupt conduct, maladministration and serious and substantial waste, which you honestly believe occurred or is occurring at the Commission and the protections available.

This Policy advises on:

- Roles and responsibilities
- What should be reported
- When a report will be protected
- Support for those reporting wrongdoing
- Sanctions for making false or misleading disclosures
- Support for the subject of a report



**Document Control** 

2004	
Policy title	1.11a Public Interest Disclosures policy
Responsible team	Human Resources
Sponsor	Chief Executive Officer
Approval	Executive Committee
Date of approval	23 April 2020
Security	UNCLASSIFIED
Classification	
DLM	None
Review period	Two years
Next review	April 2022
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**Version History** 

Version	Date	Reason for amendment
VO.1	21 April 2017	Draft document
V1.0	2 August 2017	Approved for publication
V2.0	March 2020	Review by CEO and updating of position
		titles
V2.0	23 April 2020	Approved by Executive Committee

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## 1. Definitions

CEO	Chief Executive Officer
Commission	Law Enforcement Conduct Commission
Disclosure Coordinator	HR Manager
LECC	Law Enforcement Conduct Commission
LECC employees / employee	All persons working with or on behalf of the LECC, including ongoing, temporary or term-basis employees, consultants, contractors and casual employees.
PID	Public Interest Disclosure
PID Act	Public Interest Disclosure Act 2013
Principal Officer	CEO

## 2. LECC Values

The Commission values of trust, collaboration integrity, accountability and service are the basis of a values-led workplace culture. The Commission requires your behaviour and conduct to comply with LECC's Code of Ethics and Conduct.

# 3. This Policy

The objective of this policy is to facilitate the disclosure by Commission employees of corrupt conduct, maladministration and serious and substantial waste if it is occurring at the Commission.

# 4. Know your responsibilities

The policy applies to:

- ongoing employees, whether full-time or part-time;
- temporary, casual or deemed employees;
- individual contractors and consultants working for the Commission;
- employees of contractors providing services to the Commission;
- Commissioned Officers, Statutory Appointees, Official Visitors and Judicial Appointees;
- other people who perform public official functions whose conduct and activities could be investigated by an investigating authority, including volunteers; and
- public officials of another public authority who report wrongdoing relating to the Commission.

## 4.1 CEO

The CEO, as the agency head, is deemed head of a public authority under the PID Act 2013 and is the Commission's PID Principal Officer. The CEO has responsibility for:



- Developing the Commission's PID policy;
- Ensuring Commission employees are aware of the Commission's PID policy and the protections under the PID Act for a person who makes a Public Interest Disclosure;
- Ensuring the Commission complies with the PID Act and its obligations under the legislation; and
- Designating officers to disclosure roles within the Commission who are responsible for receiving Public Interest Disclosures on behalf of the Commission.

# 4.2 Manager HR / Disclosure Coordinator

The Manager of HR is the Disclosure Coordinator. Reports can be made direct to the Manager HR or to your Director. Upon receiving a report, the Manager HR must:

- Determine whether or not the report is a PID using the Checklist and Risk Assessment forms;
- Decide how the report will be dealt with, whether it is a PID or not;
- Provide the Principal Officer with written advice about the initial assessment and the decision about how the report will be dealt with;
- Confirm that written advice about how the report will be dealt with is given to the internal reporter as soon as possible, preferably within 14 calendar days of the report being made;
- In consultation with the internal reporter, assess the likelihood of their identity remaining confidential in the workplace, if the report requires investigation;
- Meet with internal reporters privately and discreetly;
- Provide written acknowledgement and a copy of the PID Policy to the internal reporter;
- Advise the internal reporter to only discuss the matter with authorised persons;
- Explain to the internal reporter what will happen to the information provided;
- Advise the internal reporter to notify the appropriate person immediately of any suspicion that reprisal is occurring or has been threatened against them;
- Assist internal reporters to communicate with support people, if necessary;
- Keep the identity of the internal reporter and anyone who is the subject of a report confidential, where this is practical and appropriate;
- If it is not possible to maintain identities confidential, develop a strategy for supporting and protecting the internal reporter and prevent reprisals, including giving the internal reporter an opportunity to discuss this proposal;
- In consultation with the internal reporter, appoint a support person to assist them(the support person is not an investigator nor has management responsibility for deciding the response to the report);
- Provide advice to the internal reporter's manager or the Principal Officer and/or delegate on the reprisal risk minimisation systems and strategies to be established; and
- Educate and remind all managers of their obligation to notify the Disclosure Coordinator or Principal Officer and/or delegate immediately of any suspicions they may have or any allegations they have received that indicate that reprisal against



an internal reporter is occurring or has been threatened.

# 4.3 Employees

All employees have the responsibility to:

- report known and suspected wrongdoing in the Commission as defined by the PID Act:
- not make false or misleading reports of wrongdoing;
- keep the identity of internal reporters and anyone who is the subject of a report confidential;
- assist those dealing with a report, including supplying any information on request;
- support employees who report wrongdoing, if you are aware of the report;
- not take reprisals against another employee that you suspect has reported wrongdoing; and
- notify your manager immediately of any suspicions you have that reprisal against an internal reporter is occurring or has been threatened.

# 4.4 Employees reporting wrongdoing

A disclosure about suspected wrongdoing at the Commission may be made to your Director or the Manager of HR. Alternatively, reports can be made to the NSW Ombudsman or ICAC. See section 10 of this Policy.

All employees have the following obligations:

- must only discuss the matter with authorised people and not to alert the subject of the report that a PID has been made;
- must participate with the assessment of the report, by providing any information on request;
- may seek support, when required, from any of the available internal and external sources; and
- must, after reporting, immediately notify any suspicions of reprisals occurring or being threatened to your supervisor, manager or the Disclosure Coordinator.

# 4.5 Directors and Supervisors

If a report is made by an employee to their Supervisor or Director they will:

- keep the identity of the internal reporter and anyone who is the subject of a report confidential, where this is practical and appropriate;
- provide support to the internal reporter, connecting them with necessary professional support services;



- implement the agreed reprisal risk minimisation systems and strategies;
- notify the Disclosure Coordinator or Principal Officer immediately if they believe an employee is being subjected to reprisal as a result of a PID;
- manage the workplace situation, particularly if there is conflict or reprisal is threatened or takes place;
- take appropriate action against the person(s) who threatens or takes reprisal against another employee; and
- forward all reports to the Disclosure Coordinator for the assessment process to be activated.

# 4.6 Support persons

Support persons will:

- keep the identity of the internal reporter and anyone who is the subject of a report confidential, where this is practical and appropriate;
- advise the internal reporter and anyone who is the subject of a report, of the internal and external avenues available to handle concerns they may have;
- advise the internal reporter and anyone who is the subject of a report, of the professional support services available;
- implement agreed reprisal risk minimisation systems and strategies; and
- notify the Disclosure Coordinator or Principal Officer immediately if they believe an employee is being subjected to reprisal as a result of a PID.

# 4.7 Employees who are the subject of a report

Employees who are the subject of a report are to engage in the following:

- only discuss the matter with authorised people;
- must not attempt to identify the internal reporter;
- must not take reprisals or make threats against another employee on suspicion of reporting wrongdoing. Doing so could result in imprisonment and/or misconduct action;
- participate in the reporting process, including supplying all information on request; and
- should, if necessary, seek support from their manager or supervisor or any available external organisation(s) and services.

# 4.8 Inspector of the LECC

Under s 125 of the LECC Act, the Inspector of the Commission may take complaints about the conduct of the Commission or an officer of the Commission from a public official.



## 5. What should be reported?

You should report any suspected serious wrongdoing you see within the LECC. Reports about the four categories of serious wrongdoing include:

- corrupt conduct;
- maladministration;
- serious and substantial waste of public money; and
- government information contravention.

# 5.1 Corrupt conduct

Corrupt conduct is the dishonest or biased exercise of official functions by a public official.

For example, this could include:

- the improper use of knowledge, power or position for personal gain or the advantage of others;
- acting dishonestly or unfairly, or breaching public trust; and/or
- a member of the public influencing or trying to influence a public official to use their position in a way that is dishonest, biased or breaches public trust.

For more information about corrupt conduct, see the <u>NSW Ombudsman's guideline on</u> what can be reported.

## 5.2 Maladministration

Maladministration is conduct that involves action or inaction of a serious nature that is contrary to law, unreasonable, unjust, oppressive or improperly discriminatory or based wholly or partly on improper motives.

For example, this could include:

- making a decision and/or taking action that is unlawful; and
- failing to make a decision in accordance with official policy for no apparent reason.

For more information about maladministration, see the <u>NSW Ombudsman's guideline on</u> what can be reported.

# 5.3 Serious and substantial waste of public money

Serious and substantial waste is the uneconomical, inefficient or ineffective use of resources that could result in the loss or wastage of public resources.



For example, this could include:

- not following a competitive tendering process for a large scale contract; and
- having bad or no processes in place for a system involving large amounts of public funds.

For more information about serious and substantial waste, see the <u>NSW Ombudsman's</u> <u>guideline on what can be reported</u>.

## 5.4 Government information contravention

A government information contravention is a failure to properly fulfil functions under the *Government Information (Public Access) Act 2009* (GIPA Act).

For example, this could include:

- destroying, concealing or altering records to prevent them from being released;
- knowingly making decisions that are contrary to the legislation; and/or
- directing another person to make a decision that is contrary to the legislation.

For more information about government information contravention, see the NSW Ombudsman's guidelines on what can be reported.

# 5.5 Other wrongdoing

Although reports about the previous four categories of conduct can attract the specific protections of the PID Act, you should report all activities or incidents that constitute a breach of legislative, policy and regulatory provisions through the Commission's internal reporting processes.

For example, this could include:

- suspected criminal acts;
- child protection, reportable conduct; and/or
- practices that endanger the health or safety of employees or the public.

You can also make reports about another public authority. You can make this type of report within the Commission, to the other public organisation, or to a relevant investigating authority (see section 18 of PID Act 2013).

# 6. When will a report be protected?

The Commission will support any employee who reports wrongdoing. For a report to be



considered a public interest disclosure, it has to meet all of the requirements under the PID Act. These requirements are:

- the person making the disclosure must honestly believe on reasonable grounds that the information shows or tends to show wrongdoing. This means that you must have reason to believe that wrongdoing has happened or is happening, for example, if you have supporting evidence. You must have seen it happen and had other people also see it happen or have other evidence such as unbalanced accounts, missing items or contradictory records; and
- the report has to be made to one or more of the following:
  - o the Chief Executive Officer of the Commission (as the Principal Officer);
  - o the Manager of HR as Disclosure Coordinator;
  - o your Director; and
  - one of the investigating authorities nominated in the PID Act (see s 10 below).

Reports by employees will not be considered to be public interest disclosures if they:

- mostly question the merits of government policy;
- are made with the motive of avoiding dismissal or other misconduct or performance management action; and
- relate to any current or closed industrial, workers compensation, unsatisfactory performance, misconduct and/or grievance matter.

# 7. Support for those reporting wrongdoing

The Commission will make sure that employees who have reported wrongdoing, regardless of whether they have made a public interest disclosure, are given access to appropriate professional support services.

A support person can be appointed for each person who reports wrongdoing. This person is responsible for providing and organising additional support, particularly to those who are suffering any form of reprisal.

The support person will be nominated by the Principal Officer or the Disclosure Coordinator.

# 8. Sanctions for making false or misleading disclosures

It is important that all employees are aware that it is a criminal offence under the PID Act to wilfully make any false statement or to mislead or attempt to mislead when reporting wrongdoing. The maximum penalty (2020) is \$5,500 or imprisonment for a maximum of twelve months, or both.

# 9. Support for the subject of a report



The Commission is committed to ensuring employees who are the subject of a report of wrongdoing are treated fairly and reasonably. If you are the subject of a report, you will be:

- treated fairly and impartially;
- told your rights and obligations under the PID Act and the Commission's PID policy and procedures;
- kept informed during the investigation process;
- given the opportunity to respond to any allegation made against you; and
- told the result of any investigation.

## 10.Resources

For disclosures about corrupt conduct:

Independent Commission Against

Corruption (ICAC) Phone: 02 8281 5999 Toll free: 1800 463 909

Tel. typewriter (TTY): 02 8281 5773

Facsimile: 02 9264 5364 Email: <u>icac@icac.nsw.gov.au</u> Web: www.icac.nsw.gov.au

Address: Level 21, 133 Castlereagh Street,

Sydney NSW 2000

For disclosures about serious and substantial waste:

Auditor-General of the NSW Audit Office

Phone: 02 9275 7100 Facsimile: 02 9275 7200 Email: mail@audit.nsw.gov.au Web: www.audit.nsw.gov.au

Address: Level 15, 1 Margaret Street,

Sydney NSW 2000

For disclosures about maladministration: NSW Ombudsman Phone: 02 9286 1000

Toll free (outside Sydney metro): 1800

Tel. typewriter (TTY): 02 9264 8050

Facsimile: 02 9283 2911

Email: nswombo@ombo.nsw.gov.au

Web: www.ombo.nsw.gov.au

Address: Level 24, 580 George Street,

Sydney NSW 2000

For disclosures about breaches of the **GIPA Act:** 

Information Commissioner Toll free: 1800 463 626 Facsimile: 02 8114 3756

Email: oicinfo@oic.nsw.gov.au Web: www.oic.nsw.gov.au

Address: Level 11, 1 Castlereagh Street,

Sydney NSW 2000

# 11. Advice and further information

Employees can get advice and guidance from the Principal Officer or Disclosure Coordinator, and on the NSW Ombudsman's website at www.ombo.nsw.gov.au.

# 12. Monitoring and review

Human Resources is responsible for reviewing this Policy and for amending this Policy in relation to issues raised across the Commission. This Policy will be reviewed in accordance



with the policy review schedule and at other times if any significant new information or legislative or organisational change warrants a change in this document.



# **Public Interest Disclosures Checklist**

## Not to be completed by the employee

The purpose of the following checklist is to assist the Disclosure Coordinator to determine whether a report meets the criteria for treatment as a Public Interest Disclosure.

Division/Team				
File Number				
Type of report? (T	ick the applicable box)			
Corrupt conduct?				
Maladministration?	P			
Serious and substamoney?	antial waste of public			
Government inform	mation contravention?			
The report is abou public authority?	t a public official or			
The report does not the merits of gove	ot primarily question rnment policy? you agree with the			
Support for Repor	ter Yes	No	Unknown	Comment
Corrupt conduct?				
Maladministration?	? 🗆			
Internal Report	Yes	No	Unknown	Comment
The reporter requi support? What typ	11			
support: What typ	De:			
Previous Reports	Yes	No	Unknown	Comment
Has this report bee	en			
raised with anothe	r 🗆			
person?				
If yes, what action	will /bac			
been taken?	WIII/ Nas			





Reporters expectation	ns Yes	No	Unk	nown		Comme	nt
Have the reporter's expectations as a resuthis report been discussed?	ult of						
Have the reporter's expectations about w will happen to the subject(s) of the repobeen discussed?							
Additional Considerat		scussed wit	n repo	orter)			
The reporter is/has pr subject of unsatisfactorissues?	-						
The report is/has been made to avoid dismissal or disciplinary action?							
The reporter is/has been subject of criminal investigation related to this matter?							
Does the report require referral to another Agency and/or the Secretary or Deputy Secretary (consider sensitivities, seriousness etc).							
Has the PID Risk Asse completed?	ssment form beer						
Outcome of Assessment:	Meets Criteria			Do	es Not	Meet Criteria	
Assessment Completed by:	Disclosure Coordi	nator					
Name:			Date	e:			



# Public Interest Disclosure Risk Assessment

To be completed by the Disclosure Coordinator after a PID is made, including anonymous reports. [Use fact sheet PID Risks and Strategies to complete the PID Risk Assessment]

Division/Team	
File Number	
Details of reporter	Details of assessor
Name:	Name:
Role:	Role:
Stage 1: Identify the risks	Comments
Are the reporter's expectations reasonable?	
Is the reporter's identity known or could it become known?	
Is the reporter at risk of reprisal?	
Are there risks to other persons?	
Is there a positive culture of reporting in the workplace?	
Is there a risk to the Commission's functions/services/and or reputation?	
Stage 2: Risk Analysis & Evaluation	Risk rating (low/Med/High) & Explanation
What is the potential impact of the risks to the reporter?	
What is the potential impact of the risks to the Subject?	
What is the potential impact of the risks to the Commission?	

Risk rating Select a risk rating based on all of the available information (examples or risks are below)				
Low Risk	Medium Risk	High Risk		
The reporter's identity can	The reporter's identity	Detrimental action against the		
be maintained or the	cannot be maintained.	reporter that is substantially in		
reporter's identity is known	Potential for low level	reprisal for the reporter making a		
and the reporter and	reprisals against the	PID. Detrimental action means		
assessor are confident that	reporter, workplace conflict	causing, comprising or involving		
no reprisals will be taken	or other difficulties in	any of the following (PID Act,		



against the reporter in response to having made a PID.

The subject officer is unaware that a PID has been made / an investigation is progressing.

The authority is compliant with the internal reporting policy and the authority's obligations under the PID Act.

response to making a PID. Concerns about the conduct of the parties involved. i.e. reporter and subject officer. Likelihood the authority is not compliant with the internal reporting policy and the authority's obligations under the PID Act.

s.20(2)):

injury, damage or loss, intimidation or harassment, discrimination, disadvantage or adverse treatment in relation to employment, dismissal from, or prejudice in,

employment, disciplinary proceeding.

Conflict involving the subject officer.

The reporter will not comply with the internal reporting policy. The reporter will make a report to a Member of Parliament or journalist without following the steps outlined in the internal reporting policy which means they will not be protected under the PID Act and may be in breach of legal obligations or the authority's code of conduct - by, for example, disclosing confidential information.

The authority is not compliant with the internal reporting policy and the authority's obligations under the PID Act.

Stage 3: Risk Mitigation (Develop strategies for minimising and managing the risks identified)

Signature: (Risks may need to be reviewed during and after	the process of managing this report)
organization (Mondo may mode to be reviewed during and arter	the process of managing this report,
Signature of assessor:	Date:
Review of risk assessment	
Signature of assessor:	Date:



# **Public Interest Disclosures Form**

To be completed by an employee and submitted to a nominated Disclosure Coordinator as outlined in the Public Interest Disclosure Policy and Procedure. Please fill this form in, print and sign at the end.

Name: Role:  Team: Division:  Phone: Email:  Highlight preferred contact (email/Phone)  Details of wrongdoing being reported  Description:  • What happened  • Where  • When  • Is it still happening?  How did you become aware of this?  Name and role of person involved in wrongdoing  Name: Role:  Add more rows if required  Name and role of person who may have information  Name: Role:  Add more rows if required  Add additional information (attach or indicate where it may be found)  Statement  I honestly believe that the information provided shows or tends to show wrongdoing.	Details of employee reporting wrong doing	
Phone: Email:  Highlight preferred contact (email/Phone)  Details of wrongdoing being reported  Description:  • What happened • Where  • When • Is it still happening?  How did you become aware of this?  Name and role of person involved in wrongdoing  Name: Role:  Add more rows if required  Name and role of person who may have information  Name: Role:  Add more rows if required  Add additional information (attach or indicate where it may be found)  Statement  I honestly believe that the information provided shows or tends to show wrongdoing.	Name:	Role:
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Add more rows if required  Add additional information (attach or indicate where it may be found)  Statement I honestly believe that the information provided shows or tends to show wrongdoing.		
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Statement I honestly believe that the information provided shows or tends to show wrongdoing.		
I honestly believe that the information provided shows or tends to show wrongdoing.	Add additional information (attach or indicate	where it may be found)
I honestly believe that the information provided shows or tends to show wrongdoing.		
I honestly believe that the information provided shows or tends to show wrongdoing.		
I honestly believe that the information provided shows or tends to show wrongdoing.		
	Statement	
Signature of Data report		d shows or tends to show wrongdoing.
·	Signature of	Date report
reporter submitted	reporter	submitted



# **Nominated Contact Roles**

# **LECC** contact roles

Role	Name and contact details		
	Christina Anderson, Acting CEO		
Principal Officer	e: <u>christina.anderson@lecc.nsw.gov.au</u>		
	tel: 02 9321 6756		
Disclosure Coordinator	Natalie Kerr, Manager Human Resources,		
Disclosure Coordinator	e: <u>natalie.kerr@lecc.nsw.gov.au</u> , tel: 02 9321 6815		

# Alternate contact roles

Role	Name and Contact details
Inspector of the LECC	The Hon Terry Buddin, SC, Inspector of the LECC GPO Box 5341, Sydney NSW 2001