

# Complaint form



# About this complaint form



**LECC**  
Law Enforcement  
Conduct Commission

This is a form to make **complaints** to the **Law Enforcement Conduct Commission**.

We are called **LECC** for short.



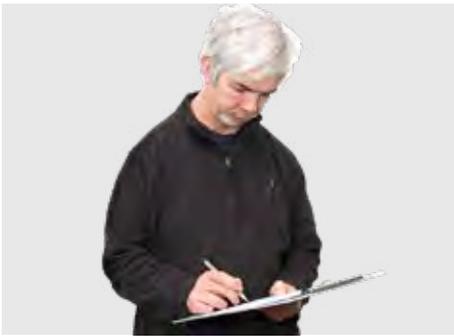
A **complaint** is when you tell us about something you are not happy with.

We look into complaints about

- NSW Police
- **NSW Crime Commission**.

The **NSW Crime Commission** is a part of government that helps stop bad crime.





You can use this form to make a complaint about different things they have done.



This could be if someone from the NSW Police or NSW Crime Commission

- Took money from someone they were not meant to
- Hurt you or somebody else
- Did something to stop another staff member from doing their job
- Gave secret information about the police to **criminals**.

A **criminal** is someone who breaks the law.

# How to do the complaint form



There are 2 ways you can do the complaint form.



You can

- Print it
- Fill it in online.

## If you print the complaint form



You can print the complaint form and then fill it.

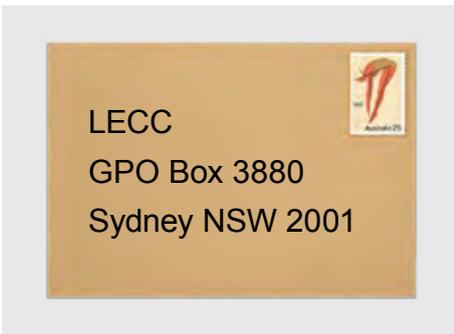


You can ask someone you trust to help you fill it in.



You can then send us the complaint form by

- Post
- or
- Email.



You can send it by post to this address

LECC  
GPO Box 3880  
Sydney NSW 2001



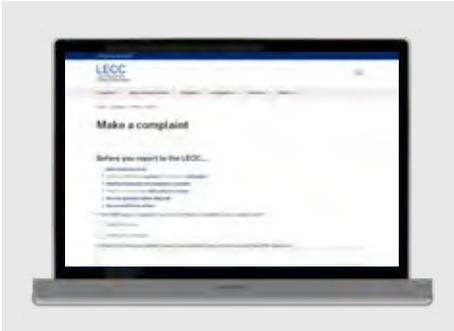
If you want to send the complaint form by email you need to scan it first.



You can then email your scan to

**contactus@lecc.nsw.gov.au**

## If you fill in the complaint form online



You can fill in the complaint form on our website.

Go to

**[www.lecc.nsw.gov.au/complaints/make-a-complaint](http://www.lecc.nsw.gov.au/complaints/make-a-complaint)**



The complaint form on our website is not in Easy Read.



You can use the information from this Easy Read complaint form to fill it in.



You can also ask someone you trust to help you with it.

# Complaint form questions



These are the questions you need to answer to fill out the complaint form.



You can ask someone you trust to help you fill out the form.



**Who is your complaint about?**

You can tick more than 1 box.

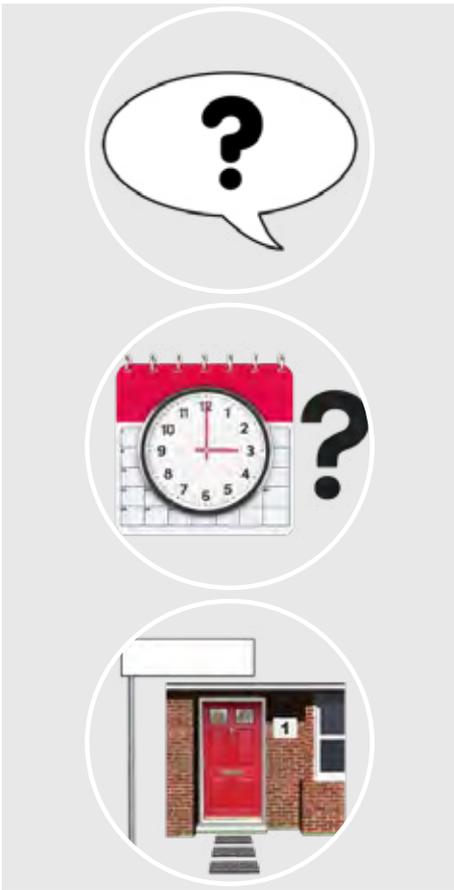
NSW Police

NSW Crime Commission

## What is your complaint about?

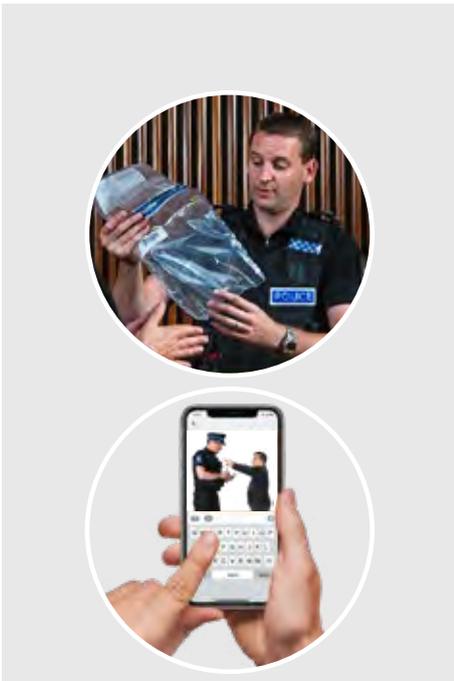
You can tell us things like

- What happened
- When did it happen
- Where did it happen



Write your answer in the box.

## Do you have evidence about your complaint?



**Evidence** are things that show it happened.

This might be things like photos or texts on your phone.

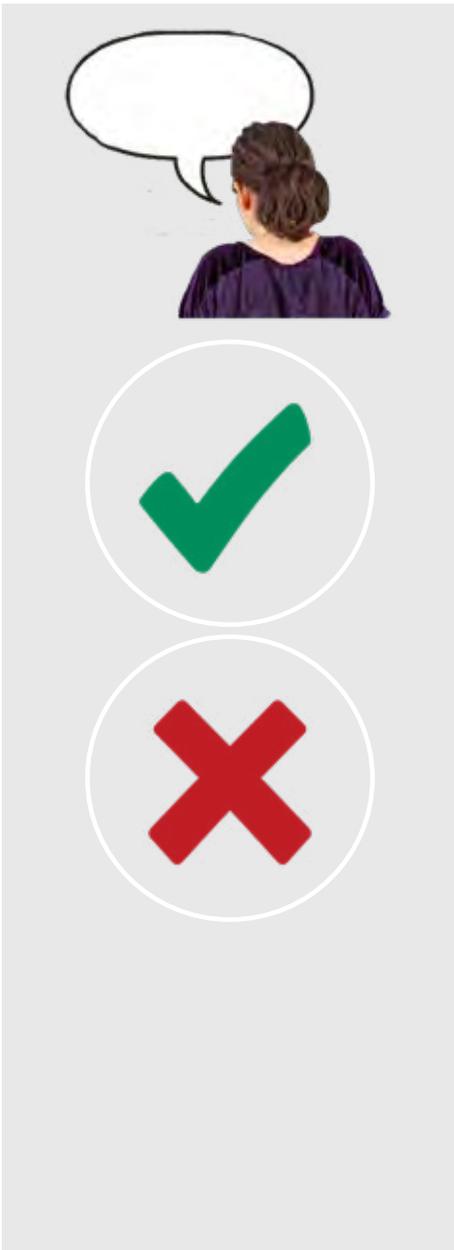


If you have evidence write in the box what evidence you have.



You can send your evidence by email to

**[contactus@lecc.nsw.gov.au](mailto:contactus@lecc.nsw.gov.au)**



**Are there other people who saw or know what happened?**

Yes

No



If you ticked yes please write their names in the box.

**Have you told other government services about this complaint?**



Yes I have told the NSW Police.



Yes I have told the NSW Crime Commission.



Yes I have told the NSW Ombudsman.



Yes I have told a government service called



No I have not told another government service.

## How we can contact you



It is good for us if we can contact you.



This will help us if we have any questions about your complaint.



You do not have to give us your name or contact details if you do not want to.

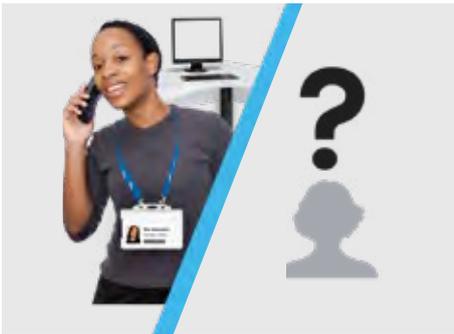


You also do not have to tell us your real name.



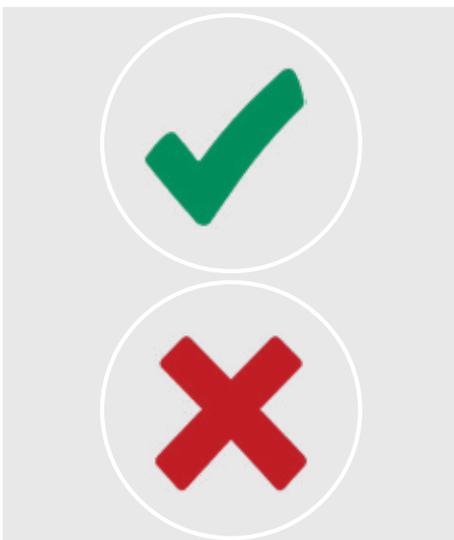
You can make an **anonymous** complaint.

**Anonymous** means we will not know who you are.



If you make an anonymous complaint we will not be able to

- Tell you what happens with your complaint
- Get more information from you.



Do you want to make an anonymous complaint?

Yes

No



If you ticked **yes** go to page 12.

If you ticked **no** go to the next question.



What is your name?



What is your email address?



What is your date of birth?



What is your address?



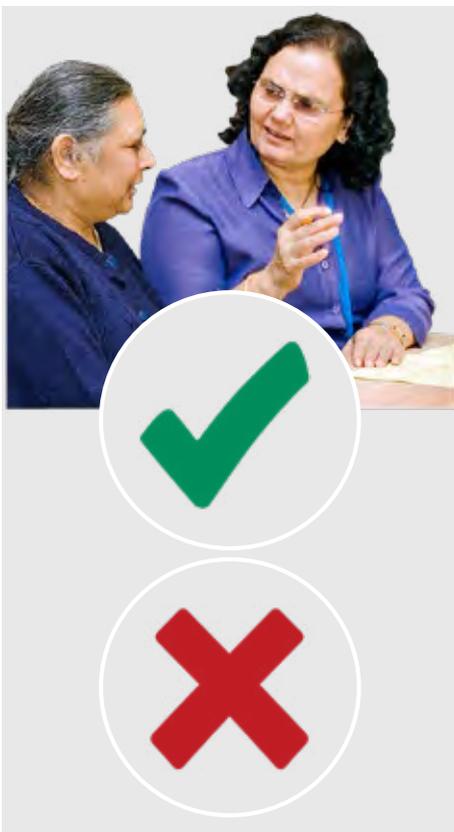
What is your phone number?



Do you speak a language other than English?

Yes

No



Do you need an **interpreter**?

An **interpreter** is someone who speaks your language.

Yes

No



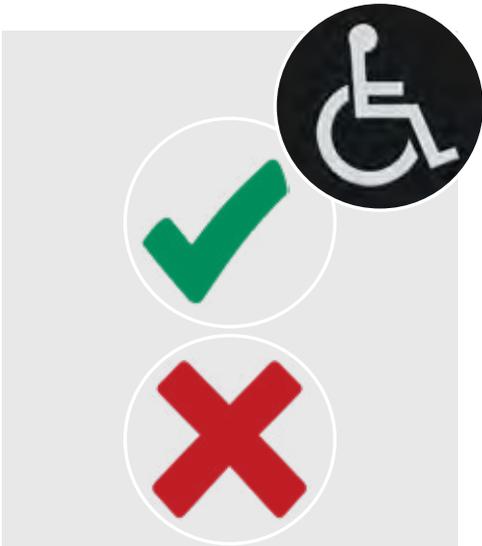
If you ticked yes what language do you need an interpreter for?



Are you Aboriginal or Torres Strait Islander?

Yes

No



Do you have a disability?

Yes

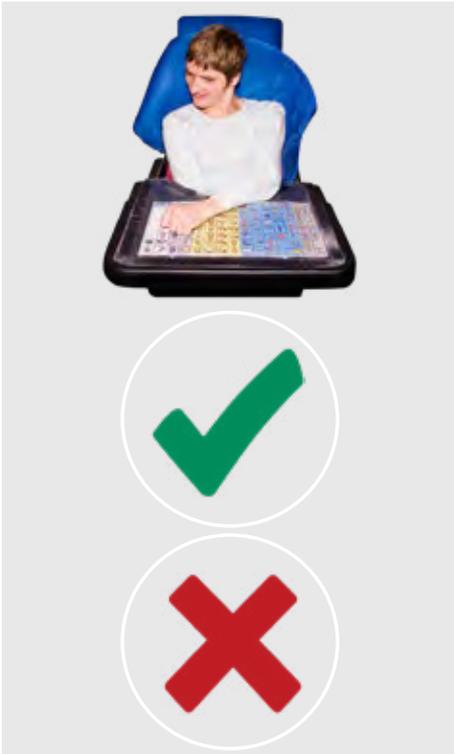
No



Are you under 18 years old?

Yes

No



Do you need a **communication aid**?

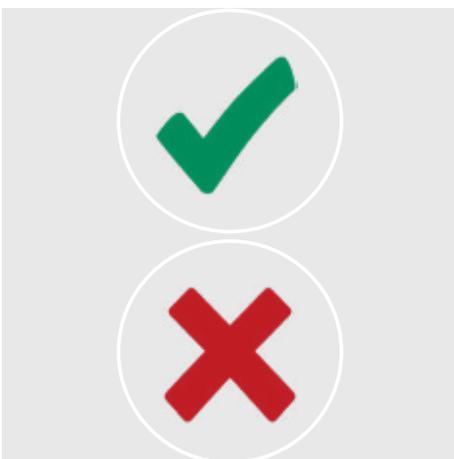
A **communication aid** is something that helps you talk to others.

Yes

No



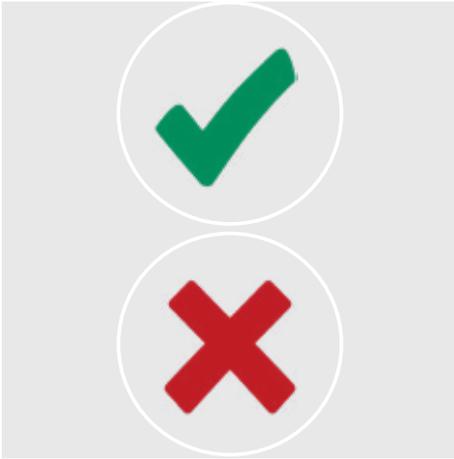
If you ticked yes what type of communication aid do you need?



Do you work for the NSW Police or NSW Crime Commission now?

Yes

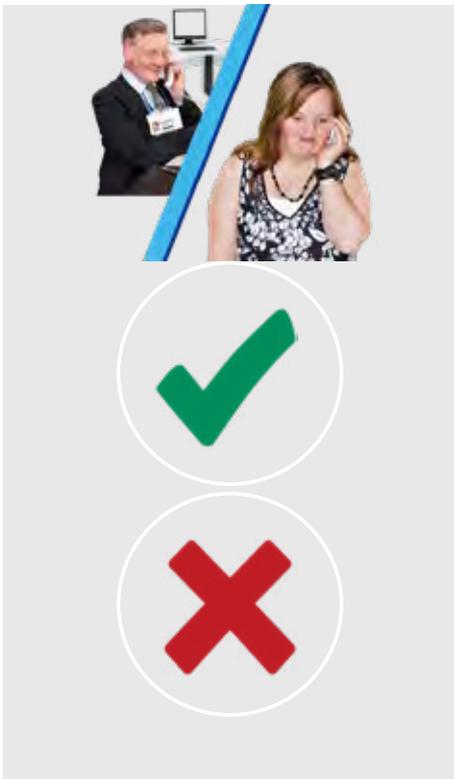
No



Have you ever worked for the NSW Police or NSW Crime Commission?

Yes

No



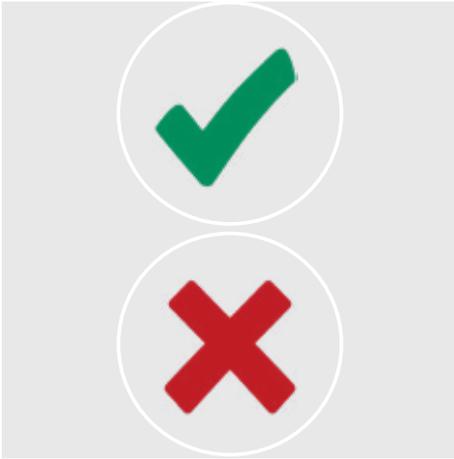
Is it ok if we talk to the NSW Police or NSW Crime Commission about your complaint?

Yes

No



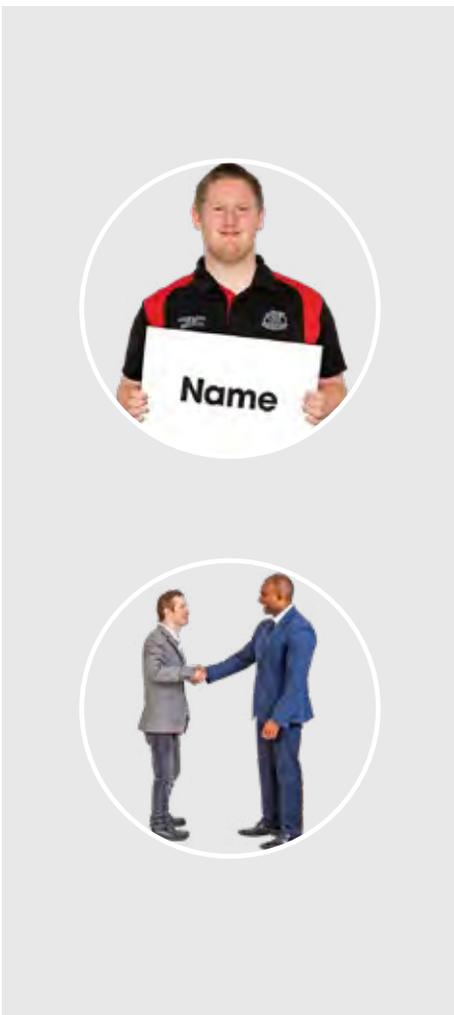
If you tick no we might not be able to do anything about your complaint.



Are you making this complaint for someone else?

Yes

No



If you ticked yes please tell us

The name of the person you are making the complaint for

How do you know the person



How did you hear about LECC?

You can write your answer in the box.



**Australian Government**

If a government service told you about us  
please write the name of the service in the box.

## What happens next



After you fill out this form we will look at  
your complaint.



We will decide if we can do something about it.



We might contact you for more information.



We might have to wait for the NSW Police or NSW Crime Commission to look into your complaint first.



We will then check what they did with your complaint.

Council for Intellectual Disability made this document Easy Read. **CID** for short. You need to ask CID if you want to use any pictures in this document. You can contact CID at [business@cid.org.au](mailto:business@cid.org.au).