Hearing: Operation Mantus

Before the Hon P Johnson SC, Chief Commissioner

Held at Level 3, St James Centre, Elizabeth Street, Sydney

On Thursday, 6 April 2023 at 10.10am (Day 5)

WITNESS INDEX

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THE CHIEF COMMISSIONER: Yes, thank you, Mr Fernandez. 1 2 3 MR FERNANDEZ: Chief Commissioner, Mr Condon wanted to 4 announce his appearance. 5 Chief Commissioner, Condon, on behalf of the MR CONDON: 6 7 Commissioner of Police, Sergeant Edgell and Assistant Commissioner Crandell. 8 9 THE CHIEF COMMISSIONER: Yes, thank you, Mr Condon. 10 11 12 MR FERNANDEZ: Can I let the Commission know what's happening today in terms of witnesses. The first witness 13 todav will be Sergeant Stuart Edgell. He is a lead 14 15 educator relating to issues such as custody and will be giving evidence about people in custody as that is related 16 17 to the issues in this investigation. 18 19 The second witness who was going to be called today is Assistant Commissioner Crandell. He gave evidence up to 20 a certain point on Tuesday, and then I asked that he be 21 stood down for further examination today. 22 23 24 As it has transpired, some issues have arisen which 25 require the Commission to give further thought to the additional evidence to be adduced from Assistant 26 27 Commissioner Crandell and the role of that additional 28 evidence in this investigation. For that reason, I do not 29 propose to adduce any further evidence from Assistant Commissioner Crandell today and ask that any further 30 31 evidence be adduced on another date to be fixed, if that 32 suits the Commission. 33 34 Chief Commissioner, you did indicate that Assistant 35 Commissioner Crandell would be coming today and would be 36 available for questioning, and I understand, Chief Commissioner, you will consider any applications for 37 questions of the assistant commissioner today. 38 39 THE CHIEF COMMISSIONER: 40 Yes, on issues so far, although there is something to be said for the fact that he should 41 42 give evidence on one occasion, which would not be today --43 MR FERNANDEZ: That's right. 44 45 THE CHIEF COMMISSIONER: -- on any further issues. 46 47

Is there anyone who wants to make a submission on the 1 issue as to whether Assistant Commissioner Crandell should 2 3 not be excused from attendance today on the basis that 4 there is expected to be a future day? 5 I can indicate that at the end of the evidence today, 6 7 I will be adjourning not to a specific date but to a date to be fixed so that the Commission can give consideration 8 9 to what further oral evidence may be given, and there would be consultation with legal representatives about a future 10 date, which may be confined to a single day, but it will be 11 12 a date selected after input from the legal representatives. 13 So with that broader explanation, is there any reason 14 15 why Assistant Commissioner Crandell can't be excused today? 16 Not from me, Chief Commissioner. 17 MR WHITE: 18 19 MR HARROWELL: Nor me, Commissioner. 20 THE CHIEF COMMISSIONER: 21 Thank you. It will assist. I think, if Assistant Commissioner Crandell, whenever he 22 23 returns, is in a position to give evidence to finality on 24 that occasion. 25 So Assistant Commissioner Crandell is not present 26 27 right now, and there is no difficulty with a message being given to him that he is excused today and we will be in 28 29 touch about a future date. 30 31 MR FERNANDEZ: There is no difficulty with that. 32 THE CHIEF COMMISSIONER: 33 All right. 34 35 Yes, Mr Harrowell? 36 Commissioner, just a minor housekeeping 37 MR HARROWELL: I did speak to my friend the other day with regard 38 matter. 39 to whether my client, that's [MTS9], would be excused under I think Mr Fernandez asked me to remind him 40 his summons. I'm not sure whether we can deal with that. 41 of that. 42 43 THE CHIEF COMMISSIONER: I am proposing to ask a question, not right now because we have a witness waiting, but as to 44 whether the witnesses who have been summonsed so far, who 45 I think are all police officers - whether there is any 46 47 reason why they can't be excused from attendance on the

existing summons.

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I'm not asking for responses right now, but we will come back to this before we end today. If that did occur, it would allow some certainty for the moment, but it would always be on the basis, of course, that if there was an issue and the Commission considered it necessary, a further summons could issue.

I only say that now, Mr Harrowell, because you have raised the topic, but I would like to get on with the evidence and we'll come back to hear any submissions on that topic which relates not just to your client, but to others, after Sergeant Edgell has given evidence.

16 MR HARROWELL: Thank you, Commissioner.

MR FERNANDEZ: Before calling Sergeant Edgell, I tender
one document, Chief Commissioner. Yesterday, Ms Hopgood
gave evidence about the Law Society of New South Wales
"Representation Principles for Children's Lawyers", which
is now in its fourth addition. I tender that document.
The barcode is 8520463 to 8520689.

2425EXHIBIT #MTS98 "REPRESENTATION PRINCIPLES FOR CHILDREN'S26LAWYERS", FOURTH EDITION, ISSUED ON BEHALF OF THE LAW27SOCIETY OF NEW SOUTH WALES, BARCODED 8520463-8520689

29 MR FERNANDEZ: I call Sergeant Stuart Edgell.

30 31 **STUART JAMES EDGELL**, sworn: [10.13am]

THE CHIEF COMMISSIONER: I understand that Sergeant Edgell
 doesn't wish to seek a declaration, Mr Condon; is that your
 understanding?

37 MR CONDON: That's correct, Chief Commissioner.

39 THE CHIEF COMMISSIONER: Thank you. All right.

Yes, Mr Fernandez?

43 **<EXAMINATION BY MR FERNANDEZ**:

45 MR FERNANDEZ: Q. Can you please state your name?
46 A. Stuart James Edgell.
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1 Q. Are you a sergeant? I am a sergeant of police, yes. 2 Α. 3 How long have you been a member of the NSW Police 4 Q. 5 Force? Α. Roughly about 26 years. 6 7 Is your description the lead educator in the custody, 8 Q. 9 crime prevention training unit? That's correct. Α. 10 11 12 Q. Does that come within the people and capability command within NSW Police? 13 Α. Yes, it does. 14 15 Could I just ask you to clarify this at the verv Q. 16 17 outset of your evidence. You were here on Tuesday, Sergeant Edgell, when you heard Assistant Commissioners 18 19 Cotter and Crandell give evidence; is that correct? 20 Α. Yes, that's correct. 21 You are aware that one of the matters being 22 Q. investigated in this Commission is about custody management 23 24 and children in custody? 25 Α. Yes. 26 27 Q. Just in terms of the evidence you're able to give, are 28 you able to give evidence about the content and the 29 training provided to NSW Police on issues including custody 30 management? 31 Α. Yes. 32 During the course of the questions you will be asked, 33 Q. 34 there will be some suggestions made about what might be 35 included or reasons why content is not included. Can you 36 just explain, if those suggestions are made, how does it 37 actually end up being considered for inclusion in 38 NSW Police Force training materials? Who does it have to 39 go to? What's the decision-making process? 40 Α. So on some occasions, I will get files down from senior management, and those files could come from 41 complaint matters, coronial matters or any matters that 42 43 arise where recommendations are that particular pieces of information may or should be put into training. 44 45 As a result of that, I will develop some sort of 46 47 information package. That's then brought back up the line

to approve that - whatever is proposed, and then, where 1 2 that sits within the training, there's a couple of 3 different training packages, and so I will make some advice on where that should sit. But that goes back up to, sort 4 5 of, my commander, and they make those sort of 6 recommendations. 7 In the 20 years that you have been with the NSW Police 8 Q. 9 Force, what sort of duties have you done? So predominantly, general duties, from the first day 10 Α. that I left the academy. I did do a little bit of youth 11 12 liaison officer, just to cover a spot for a short period of I have, whilst I was a senior constable, performed 13 time. the role of the custody manager as an acting supervisor, 14 15 and then when I got my role as a sergeant, I also performed some duties as acting inspector whilst I was over at Rose 16 17 Bay, and that's really about it. General duties has pretty 18 much been my career. 19 You have been in your current role for the last four 20 Q. 21 years; is that right? That's correct. Yes. 22 Α. 23 THE CHIEF COMMISSIONER: 24 Q. Could I just ask: when you 25 have acted as custody manager, has that been in metropolitan areas or country areas or a mixture of both? 26 27 Α. For me, your Honour, it's been city only. 28 29 Q. City only? 30 Α. Yes. 31 32 But your experience in the ways that you've outlined Q. 33 has kept you informed about what happens with custody 34 managers in regional and country areas too? 35 Α. Yes. Yes. 36 MR FERNANDEZ: Q. 37 Part of your responsibilities has 38 included being a general duties team leader; is that 39 correct? That's correct. 40 Α. 41 Have you also acted as a station sergeant, an internal 42 Q. supervisor? 43 Α. I have. 44 45 Have you also acted at different times as an external 46 Q. 47 mobile supervisor?

I have. Α. 1 2 3 Q. In all of those roles, you have a bit to do with 4 custody management; is that correct? 5 Yes, that's correct. Α. 6 7 Q. In terms of your role, are you one of a number of educators responsible for training NSW Police? 8 9 For custody? Α. 10 Yes, that's right? Q. 11 12 Α. Yes, I have one person who assists me. Senior Constable Leanne Smith, and that's the only custody 13 educators, basically, in the state. 14 15 16 Q. Are there educators on other aspects of policing as well? 17 Α. 18 Numerous, yes, yes. 19 20 In terms of where you conduct your education, is that Q. at the academy at Goulburn, as well as other places? 21 Yes. 22 So NSW Police Academy at Goulburn, our new Α. premises at Sydney Olympic Park, and wherever regions 23 24 require training. So we have travelled to regional 25 locations, such as Coffs Harbour, Tweed Heads, Dubbo, Wagga Wagga, Orange - where training is necessary, where they 26 27 require some training. 28 Who identifies that training being required when you 29 Q. have travelled outside of Sydney? 30 31 Α. It is usually the education officer who will identify 32 They may have a shortfall in their officers and that. 33 rather than trying to send one or two to Goulburn, which 34 can be a burden on their rosters and travelling, it would 35 be beneficial that we travel up to them, where they provide 36 a large group of officers so that we can try and get a larger number for that command trained. 37 38 39 Q. When you use the term "education officer", is it the case that there's a police officer with specific 40 responsibility for education in each command? 41 42 Α. That's correct, yeah. 43 In addition to the education you provide, what is the 44 Q. 45 role of that education officer in each command? I'm not sure of the exact role, but in consultation 46 Α. 47 with them, their role - predominantly they look after

probationary constables that attest from the academy, they 1 2 organise training days, specifically mainly basically for it could be for sergeants, sergeants training days, it 3 could be team training days or whatever they need, and they 4 5 organise our new learning management system, putting people 6 on different types of training, organising their training 7 needs when they do their training needs analysis, and then they have consultation with their regional training 8 coordinators to determine what training needs for their 9 specific commands are recommended. 10 11 12 Q. In terms of to whom you are providing training, a large part of it relates to police officers in training 13 and then upon commencement of their duties; is that right? 14 15 Α. That's correct. 16 17 What about ongoing training? What ongoing training is Q. provided for police? 18 19 Α. So I identified some time ago that we didn't have Once they had completed the - what we 20 ongoing training. call the advance custody course, which is a face-to-face 21 22 course, there was no further training. Since that point, 23 I have developed a training package called the custody 24 reaccreditation package. That's currently near its 25 completion of development and it just needs a meeting with Mr Cotter, the corporate spokesperson, to have a look over 26 27 that training, which we've planned in the next couple of weeks, to hopefully go forth and get that released. 28 29 Training is available both in person as well as 30 Q. 31 online; is that right? 32 That is correct. Α. 33 34 What about resources - are there resources such as Q. 35 standard operating procedures available online for 36 NSW Police? Α. 37 Yes, there's the NSW Police handbook; there's the 38 person search manual; there's the standard operating 39 procedures for custody; there's LEPRA, both the Act and the 40 regulations. So there are various documents pertaining to 41 custody management that police can access through our 42 online systems. 43 Assuming a situation where a custody manager anywhere 44 Q. around the state has questions about his or her role or any 45 issues with it, who would that person contact? 46 Is it you? 47 Is there any way that they are told who they can contact

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for assistance? 1 2 In some cases I guess it depends who they go to. Α. I have received emails whereby someone said, "I've got your 3 4 name from somebody because you're the lead educator for I guess it's just a matter of where they go to 5 custody". 6 to try and find that advice, and on occasions it will lead 7 to my phone or my email address. 8 9 Q. Are you also involved in training of superintendents and above, so police of that rank and above? 10 Α. No. 11 12 Do you know what training, if any, is available to Q. 13 police officers of that rank and above if they've got 14 15 questions or issues about anything? I'm not aware. 16 Α. 17 I've been asking you about custody, but custody covers 18 Q. 19 a number of things. Can I just define, really, what you mean when you refer to being the lead trainer in terms of 20 custody and crime prevention. Arrest - is that something 21 that you are responsible for training in, the use of 22 23 arrest, power of arrest? We have, in our training guidance on the power of 24 Α. 25 arrest through legislation. There are other - there are a lot of other courses that complement all training, so 26 27 there's powers of arrest lectures that we don't have 28 incorporated into our training specifically, but we have 29 the LEPRA guidelines on a PowerPoint presentation, roles of custody manager, and just briefly, you know, the difference 30 31 between a protected suspect, an arrested person, then goes 32 into 99(b) [sic] reason as to what your justification 33 reason is to arrest that person and bring back to the 34 police station. 35 36 Just that area of the power of arrest, for example, is Q. that something that you take responsibility for, in terms 37 of training, or does that belong to another aspect of 38 39 training? 40 Α. Sorry, yeah, that belongs to another aspect. 41 To another aspect? 42 Q. 43 Α. Yes. 44 Q. Do you know what that's called or who - not by name, 45 but what aspect that belongs to? 46 47 Α. Well, when I first joined my section, there were lead

educators for police powers. We don't have them sit with 1 2 us anymore, so I can't tell you where they sit now. 3 I don't know. 4 5 The use of force, is that something within your Q. 6 responsibility or would that be a lead educator on police 7 powers? That would be a lead educator on that particular 8 Α. 9 subject. 10 Who would be responsible, in terms of the lead Q. 11 educator, on issues relating to body-worn cameras? Is that 12 another lead educator's responsibility? 13 Α. Yes. 14 15 16 Q. What about interviewing suspects, is that something that comes within your area of training? 17 18 Α. We don't have that in our training. Again, there's 19 other training that complements that, so the organisation 20 has, that I know of, several courses about interviewing, and it's something that we - we have only got a very 21 limited amount of time to get through a lot of training, 22 23 because for us, it's not just legislation and policy, it's all about the assessment, the safe process of a person, 24 25 which is really important. So someone else sort of will deliver that training. 26 27 28 I will come in detail later to what is available by Q. 29 way of interviewing vulnerable persons in custody. Is that something that you have responsibility for in terms of 30 31 training or is that under someone else's responsibility? 32 We partly look at that. We look at that in our LEPRA Α. 33 part and our policy regarding, well, who is a vulnerable 34 person, how to identify a vulnerable person and what 35 resources are available to police to provide - to get or 36 provide support for that person. Specifically interviewing, we don't really cover that. 37 38 39 Q. Do you know if that's covered anywhere else in terms of education within NSW Police? 40 No, I don't. Α. 41 42 43 Q. I'm going to take you now to the specific training that's provided to custody managers. 44 45 Yes. Α. 46 47 Q. If a person wants to become a custody manager, what

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2 So they will be required to organise with their Α. 3 education officer the required training to get that 4 qualification. They will need to complete - we have an online course called the "Custody Fundamentals". 5 They are 6 required to complete that before they are placed on to 7 a waiting list, basically, for our course. Their education officer or their regional training officer will place that 8 person on the course. 9

In relation to how they get identified, they could be 11 identified because they've just received a promotion and my 12 understanding, it's part of that promotions process to say 13 that they're willing to undertake the advanced custody 14 15 course once they get promoted. Commands will usually send police officers that may be acting in the role, so they 16 17 might be a senior constable who is acting as a supervisor and need to perform the role of a custody manager, and send 18 19 them along to us.

In regional areas, you may have one-stripe constables, so very junior constables, in remote locations, that are performing that function, so perhaps the commands might send those people along as well in order to get some sort of training in custody.

Q. These are all preparatory courses that you have
described in terms of the custody awareness package that's an online course; is that right?
A. That's correct.

Q. And then there's the custody fundamentals that you've
also described; is that correct?
A. Yes, that's correct.

Q. And then is there an advanced custody course which a police officer who wishes to become a custody manager must complete? A. Yes.

Just in terms of those first two courses, custody 41 Q. awareness and custody fundamentals, is there any assessment 42 43 at each stage after a police officer does that training online of that person's level of understanding? 44 In the custody awareness package, it's only a very 45 Α. short package, it's about 30 or 40 minutes, the only 46 47 assessment is an online component, which our online

management system marks, and in the fundamentals, very 1 2 there's online questions, there's a case study at similar: 3 the end of both of those, where police will have to answer 4 questions as opposed to - for what the information of the 5 But the custody fundamentals, one component case study is. is an in-field assessment form, so they will have to go out 6 7 and complete a custody shift or some custody hours with a custody manager, who will have a form and a guidance of 8 what they need to look for and assess the person, and if 9 the custody manager believes that the person has taken on 10 board the training and believes that they're adequate and 11 can perform the role of basically an assist, then they'll 12 sign them off on that form, hand the form back. 13 14 15 The form is then handed back to the officer. That officer uploads that form on to the learning management 16 That form then sits in the system where I have 17 svstem. access to and all we really do is process it. So we'll 18 19 look at the comments made by the custody manager and basically process that. 20 21 22 I'm going to ask you about the advanced custody Q. 23 Is that a three-day face-to-face course? course. 24 Α. That is correct. 25 And that course is essential for someone who wishes to 26 Q. 27 become a custody manager? They must complete that course; 28 is that correct? 29 That is correct, in the current environment. Α. 30 31 Q. How long has that course been present for? 32 Α. Sorry? 33 34 Q. Do you know how long that course has been present for? 35 Α. So the three-day course has been present 36 since November 2020. Prior to that, we had a five-day 37 course, face-to-face course. That concluded in August 38 2020. All custody courses have - all our courses have 39 expiry dates and they all expired in 2020. 40 At that particular point, our organisation were 41 42 looking at a new learning management system and custody 43 just happened to be one of the first courses to be redesigned, and it was redesigned a few months later and 44 turned into a three-day package. 45 46 47 Q. What about the content - what is actually taught

during the advanced custody course? 1 So we've got - day one, session 1, is LEPRA. 2 Α. So 3 that's - basically what we do is we cut and paste straight 4 out of legislation and our policy and go through that 5 So incorporated into LEPRA is detention warrants process. 6 for a person, vulnerable persons, intoxicated persons, 7 obviously the protected persons, so that general LEPRA information. 8

Session 2 is called "PIC management", which is person 10 in custody management. In that package, we talk about WH&S 11 12 requirements for the environment they work in. We talk about the assessment process of a person and their fitness 13 to be in custody. We talk about - there's a little bit in 14 15 there about some strip searching and searching techniques. And we've got our police MicroLearn, they're short videos 16 17 There's some information there about on learning. positional asphyxia that was made on a MicroLearn about 18 19 a death in custody, and we have - we talk about medications in custody, medical issues, some coronial recommendations 20 from a matter that I was involved in back in 2018, and the 21 last component of that first day is a case study, which is 22 23 a death in custody that occurred in Maitland. That's 24 basically day one.

Q. Just before you go on to day two, you've described one part of the training as being about an assessment or the fitness of that person being in custody. What does that involve?

30 Α. It involves us talking about the questionnaire on the 31 police custody management system. So the custody management system has various questions to ask a person in 32 33 custody - it could be are they taking any tablets, drugs, 34 insulin or medication? Have they ever been treated for 35 asthma, heart disease, diabetes, epilepsy? Questions like 36 are they Aboriginal or Torres Strait Islander? Have they 37 ever tried to kill themselves, mental health issues -38 basically, a whole range of issues so that the custody 39 manager has some information to be able to properly manage 40 a person in custody according to their medical needs or 41 their vulnerabilities, and what requirements for certain if they identify as an Aboriginal or Torres Strait 42 43 Islander, you know, what do we have to do for that particular person, support people and, you know, contacting 44 ALS, those sorts of things. 45

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Q. Contacting ALS, does that mean contacting ALS in terms

1 of letting them know that someone is in custody and 2 arranging for a support person to be with the person in 3 custody?

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A. That's correct.

6 Is any part of the training in terms of the advanced Q. 7 custody course about giving people in custody, and particularly children, the opportunity to speak to a 8 Is there any specific training about that? 9 solicitor? Not specific training. All the guidelines around the 10 Α. responsibilities under LEPRA are regarding that the person 11 12 should be afforded the opportunity to contact a legal As I said, there's so much to go into that 13 representative. most of what we talk about is the legislative requirements, 14 15 and we don't go too much into that. That's what the legislation is required to - for a police officer to do. 16

What's the content covered 18 Q. What happens on day two? 19 on day two of the advanced custody course? 20 So day two, we go through the case study from the Α. previous day. Participants are required to read the 21 22 document for the case study, are required to answer some 23 questions, and we'll go through that in a class situation. There's various questions about, you know, was the need for 24 25 detention appropriate, and there will be a class discussion about that. There's things like what could have been done 26 27 better, what were the positive things - those sorts of 28 So day two is going through that in the questions. Day two --29 morning.

Q. Just before you go on, that need for detention being appropriate, what is discussed about that particular aspect? Are custody managers asked to consider themselves quite directly: is it necessary for this person to be in custody?

36 Yeah, particularly, and I guess if there's some sort Α. 37 of dispute with the custody manager and the officer in 38 charge, our policy says that the custody manager cannot 39 refuse a custody. However, if there's some sort of dispute, as we've heard with previous evidence on Tuesday, 40 that then goes up the line. So the custody manager may 41 then take that up to the duty officer or the inspector and 42 43 have a conversation about, you know, whether that person should be or shouldn't be detained. 44 45

46 Q. Is that what custody managers in training are told, 47 that if there's some disagreement with investigating officers or arresting officers or escorting officers, that
it needs to go to the duty officer, someone usually at the
rank of inspector?
A. Yes.

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Thank you. You were describing day two in terms of Q. the training. What else is discussed on day 2? So on day 2 we have our bail lecture, so some excerpts Α. We then go into a bail COPS from the Bail Act. presentation on a PowerPoint, that shows participants how to complete a bail determination through our COPS management system. And once they have completed that, the third part of that is sitting down at a computer and actually doing a bail determination on the computer. Like I said, the good thing about that is sometimes we have experienced custody managers and they will assist us with other participants completing that role.

19 We also have a session called "Infection Control". So that's talking about people that may come in that have 20 infections and how to manage them, what sort of resources 21 22 we have in the police station to manage that. Obvious1v 23 when COVID was around, we had a lot - you know, our processes were quite different, and notwithstanding that, 24 25 whatever equipment the police need to complete their duties 26 safelv.

28 We have another component called "Corrective 29 Services". That component is basically just - it used to be facilitated by superintendents from Corrective Services, 30 31 however, of recent times we have just facilitated that, 32 because of time constraints with their time, and so what's 33 discussed in that is just very minimal guidelines. There 34 were some issues with some property matters which are 35 brought up where some inappropriate property was booked up, 36 so we discuss that sort of thing, transferring them, communication they should have with them to get someone who 37 38 may be bail refused to be transported.

And then the last part of that day is another case study of another death in custody, police death in custody. And again, similar to first case study, they read a document, and then the following day we'll go through that, completing the same process as the first case study.

46 Q. To what extent does the advanced course cover the 47 differing situations that a regional area, even a remote

area, might have as opposed to a Sydney, Newcastle or 1 2 Wollongong area, for example? Yes, facilitating the custody, advanced custody 3 Α. course, is very difficult. As you can imagine, we've got 4 police from city, police from regional locations, we've got 5 6 very junior police, we've got senior police. So when we 7 cover our content, we're basically covering our legislation, our legislative requirements. 8 9 Individual situations. it's really hard to facilitate. 10 because there are so many different individual situations 11 12 in regional areas, the city areas, and same with policing requirements and staffing issues. So I guess what we say 13 in the course is that we understand that each individual 14 15 sitting there has their own individual perspective on the 16 way that their custody manager operates, and unfortunately, we can't deliver our training to each individual person. 17 So we take that on board. 18 19 20 From time to time, we may get a question. If I can't answer it, we put it in our bank and I will get that 21 22 answered at some point and send that answer through to 23 everybody. 24 25 Is there a way within the organisation that a custody Q. 26 manager in one particular area can raise issues or 27 questions or concerns with training, leaving to one side 28 their particular commander in that area, so something that 29 might be more of an issue relevant to other custody managers as well - is there a mechanism for that to take 30 31 place? 32 Α. Sorry, I didn't quite understand your question. 33 34 So generally, the custody manager is always going to Q. 35 be accountable to the commander of the local area; is that 36 correct? 37 Α. That's correct, yes. 38 39 Q. And the standard operating procedures make it clear 40 it's the commander of the local area who has ultimate responsibility for people in custody; is that right? 41 That's right. 42 Α. 43 The custody manager will generally go to the commander 44 Q. for any issues that might arise - you would expect? 45 Α. Yes. 46 47

Q. What about particular questions or particular issues
that the custody manager might not get the same level of
assistance from the commander from, can they turn to you,
as a lead educator, or someone else, to ask very specific
questions about custody management?
A. Yes, they can.

Q. How is that communicated? Who can they contact? 8 9 Usually, I just get sent an email, and I'll have Α. a look at the email and see where they've taken that 10 information first, and I'll decide how I then proceed with 11 12 that. If the custody manager has had some discussions with their commander, as you are aware, we are a ranked 13 structure, and, you know, going outside of perhaps what 14 a commander may make a decision and a disagreement with 15 then, and then it comes to me. I will have a look at that 16 17 and perhaps take it to my commander and see where we need to go with that through the proper channels. 18

Q. NSW Police is a statewide organisation. Is there
a way that recurring issues that each custody manager might
have can be raised with the organisation so it goes beyond
just the police district or the area command?
A. They can raise that, I guess, several ways. During

A. They can raise that, I guess, several ways. During our course - first and foremost myself. If they know to contact me, they can contact me. But in a lot of specific cases, in all commands, each command should have some sort of spokesperson for custody, and during the course, I tell them that that is the person they should be going to for advice and guidance, and I explain who it may be.

So it could be a duty officer who's in charge of systems and processes; it could be one that's in charge of customer service; or somebody in the command that they, because they know their command - and if they don't know who that person is, they can go and speak to the duty officer to find out who that person is and raise those concerns with that particular person.

Q. I'm going to ask you about specific training on what should be included in custody management records; do you understand that? I'm going to ask you what the specific training is provided during the course on what should be included.

46 Now, section 131 of LEPRA, together with clause 21 of 47 the regulations, relate to what should be included in a

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custody management record, and that must form a part of 1 2 your materials; is that correct? 3 Α. It is correct, yes. 4 That sets out a number of very mechanical things, such 5 Q. 6 as the name of the arresting officer, details of property, 7 dates, times of transfer and other details. What training is provided about additional details that should be 8 9 included in custody management records? The only thing that we say to them verbally is that 10 Α. their custody management record is their contemporaneous 11 12 notes, and that they should be recording, basically, as much as possible. We don't go into specifics, because 13 there's so much information. What we say to them is that 14 15 their records should be concise and it should contain all the information about the presentation of that person in a 16 17 custody - in custody. 18 19 Q. The custody management record is an electronic document, it's dealt with electronically for the most part; 20 is that correct? 21 That is correct. 22 Α. 23 24 Q. Is there also scope, though, for physical documents to 25 be placed on to the custody management records? 26 Α. Yes. there is. 27 28 So, for example, a document signed by a support Q. 29 person, for example, which will have a signature, that can be placed electronically on to the custody management 30 31 records; is that right? 32 That is right. Α. 33 Similarly, reports or notes that a person might have 34 Q. 35 with them, they can also be placed on the custody 36 management record? 37 Α. Yes, that is correct. I - sorry. 38 39 Q. You were going to say something else? 40 Α. Yes. When we get to the process of uploading 41 documents, my recommendation and my best practice is that I say to them that - and from my personal experience - that 42 43 I upload every document that the police have, so that, at a later stage, if the officer in charge needs some sort of 44 document, whether that be the part 9, the support person's 45 document, it could be an AVO, it could be a field CAN or 46 47 anything like that, they're just readily accessible on the

1	system. That's something that we encourage to make sure
2	that they upload as many of the documents that the officer
3	in charge has, so it's there, it's readily available.
	In charge has, so it a there, it a reduity available.
4	
5	A lot of our documents get archived or they get put in
6	files or the officer's files and sometimes their files are
7	quite hard locate, especially if there are court matters,
8	and you may get a phone call, as a custody manager, from
9	a court requesting the part 9, because it's gone missing or
10	what-not, so that's why we present and say that it's really
11	important that you upload - you know, that the best
12	practice is to upload all the documents that the officer
12	has.
	1103.
14	
15	Q. Sergeant Edgell, I'm going to have a document placed
16	up on the screen. It is an exhibit in this investigation.
17	It's a memorandum from 2004 between NSW Police and Legal
18	Aid. It's MTS65, please. The barcode is 8543569. I'm
19	going to ask for it to be put up on the screen. You've
20	seen this referred to already on Tuesday, but I'll have it
21	put up on the screen now.
22	
23	If we could go to about a third of the way down the
24	page, to the Youth Hotline protocol, can you see a numbered
24	paragraph there, number 10?
25	A. Yes.
26 27	
	0 I'll just pood it sut
28	Q. I'll just read it out.
29	A. Yes.
30	
31	Q.
32	If the young person exercises their right
33	to silence, the investigating officer
34	should record this in COPS event as
35	"interview declined". The custody manager
36	should also record in the general comments
37	of the custody management record that the
38	young person declined an interview.
39	
40	Can you see that?
40	A. I can.
42	1 To that contained within the content of the educated
43	Q. Is that contained within the content of the advanced
44	custody course?
45	A. No.
46	
47	Q. Is that contained within the content of the custody

fundamentals online course? 1 2 Α. No. 3 Is that contained within the content of the custody 4 Q. 5 awareness package? 6 Α. No. 7 Before the course of you hearing the evidence on 8 Q. Tuesday, were you yourself, Sergeant Edgell, aware of that 9 requirement? 10 Α. The - was I aware of that --11 12 Q. Of the memorandum of understanding? 13 Α. I was not aware of that. 14 15 Q. You heard questions asked by myself on Tuesday, you 16 also heard the Chief Commissioner in discussion with 17 Assistant Commissioner Cotter, talking about the need for 18 19 something to be done really very quickly to remedy that 20 situation in the form of a state-wide announcement, for example, so that all police are made aware of that 21 22 memorandum of understanding. Can I just ask, do you know 23 why that's not included as part of the material available 24 to police? 25 The - I can't answer that direct question, but I can Α. 26 say that the advanced custody course was brought over from 27 the previous five-day course in its content. In addition, there was some material that was added in to that, that was 28 29 one of the case studies, and a few other things out of complaints and recommendations. As I said, I wasn't aware 30 31 of this memorandum of understanding. Tuesday was the first 32 I have made several notes about this. time I saw it. 33 Clearly, out of this, Mr Cotter will make a stance on this 34 and organisationally there will be a direction. 35 36 From time to time I have meetings with Mr Cotter's 37 staff, being the corporate sponsor for custody, and I'll 38 bring up certain things from time to time. If this is the 39 corporate direction and whatever way they go, I guess that that - they're conversations that I'll have with myself in 40 relation to the possibility or the putting of this 41 As I said, I took notes, 42 information into any training. 43 so, yeah, I believe that it should be put into our training. 44 45 What training is currently provided in any of the 46 Q. 47 courses available, but perhaps particularly in the advanced

custody course, about recording a suspect's wishes in terms 1 2 of an interview? Is there any training provided about 3 that? No. 4 Α. 5 6 I'm going to ask for another exhibit to be placed up Q. 7 on the screen. This is exhibit MTS90. I'll give the It's 8620261. 8 barcode. Could we please zoom in on the right-hand side, to the top paragraph. 9 You've also seen this document shown to Assistant Commissioner Cotter on 10 I'll just read the relevant part - this is from Tuesday. 11 a circular in 2005. This is to police. It says, 12 relevantly: 13 14 15 ... you do not have the power to compel or intimate to the suspect that they must 16 17 participate in an electronic recorded interview for the purpose of recording 18 19 their refusal. Record the refusal in your 20 notebook and if appropriate, on the facts 21 sheet. 22 23 Is this circular, or that specific part that I've just read out to you, contained as part of the advanced custody 24 25 course? Is that part of the content? Α. No. 26 27 28 Is it available elsewhere, in terms of online Q. 29 resources for NSW Police, to your knowledge? 30 A lot of our documents are usually archived somewhere. Α. 31 Sometimes I've got to dig up bits of information. I have 32 not seen this circular. Whilst I was around in 2005, 33 I don't remember reading it or receiving it. As I said, 34 a lot of documents, I have to dig up. But I'm not aware -35 I would have to - of where this sits on our system, if it 36 does. 37 Can I ask you, were you aware of this circular before 38 Q. 39 it was placed up on the screen to Assistant Commissioner 40 Cotter on Tuesday? Α. No. 41 42 Thank you. That can be taken off the 43 MR FERNANDEZ: screen. 44 45 You will have heard me speak to Assistant Commissioner 46 Q. 47 Cotter on Tuesday when I asked him questions about a number

of cases that have taken place at all levels of courts in 1 2 New South Wales - the Children's Court, the District Court, the Supreme Court, the Court of Criminal Appeal - where 3 4 evidence taken from suspects, and particularly children, 5 has been excluded, particularly in the circumstance where 6 the child has been given legal advice and refused to take 7 part in an interview, but was subsequently interviewed. You recall those questions being asked on Tuesday? 8 Yes. 9 Α. 10 Q. Does that form - that situation - you've talked about 11 12 a number of case studies; is that issue addressed in any way in the advanced custody course? 13 No. Α. 14 15 Q. You've described some case studies. 16 Are any of those 17 case studies - is there any reflection or relation on cases that have been considered particularly by the Supreme Court 18 19 and the Court of Criminal Appeal about admissions and whether they have been excluded or not excluded? 20 21 Α. No. 22 23 THE CHIEF COMMISSIONER: Q. The case studies you have 24 mentioned, do they largely come out of inquests, deaths in 25 custody situations? Are they the origin of the case studies that you've referred to that are in the materials 26 27 already? Yes. 28 Α. 29 And that's understandable, given the function. 30 Q. 31 Α. Yes. 32 Yes, Mr Fernandez? THE CHIEF COMMISSIONER: 33 34 35 MR FERNANDEZ: Q. Is there any training provided as part 36 of the advanced custody course to explain what it is that solicitors from the Aboriginal Legal Service and Legal Aid 37 38 NSW - what it is that they do as part of their role on 39 their respective hotlines? 40 Α. No. 41 Yesterday we had a witness, her name is Ms Hopgood, 42 Q. 43 she's the acting principal legal officer of the Aboriginal Legal Service, and she described certain attitudes held by 44 police about the solicitors, and I'm just going to 45 generalise by saying the concern she expressed was that 46 47 police thought it was always one type of advice, "Don't

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give evidence", and they, police, may see it as some 1 2 impediment on what it was they were doing as part of their 3 investigation. Is that discussed at all in terms of 4 training in the advanced custody course? 5 Α. No. 6 7 Q. Sorry, why - I think you've just answered it, but in terms of explaining why there is the ability for vulnerable 8 persons, suspects, and particularly children, to have legal 9 advice - is that discussed at all? 10 The only thing we discuss in relation to that is 11 Α. 12 directly taken from the LEPRA side of it, that a vulnerable person should be given the opportunity to contact the 13 Justice Advisory Service. 14 15 16 If the custody manager identifies through questioning - when I say "questioning", I mean custody 17 assessment questioning, not investigation questioning -18 that the person may be vulnerable, or whatever personal 19 circumstances they're in, whether they're a young person, 20 whether an Aboriginal or Torres Strait Islander, perhaps 21 22 they have cognitive impairment, and basically what the 23 legislation says that the obligations of police are 24 required, and that is, yes, to contact either the Justice 25 Advisory Service or ALS. So it's very - what we do 26 facilitate is very minimal compared to going right into it. 27 28 Is there any part of the content of the advanced Q. 29 custody course that talks about communication between the custody manager and investigating police, an ongoing 30 31 communication? 32 Not particularly. Α. 33 34 Does this come within your area of training or the Q. 35 custody management course, about the issue of continuation 36 of custody or discontinuance of arrest or a person being in 37 custody? Does that form any part of your responsibility 38 for training? Only very, very briefly, and that is that if there's 39 Α. 40 that discussion between the custody manager and they believe that the arrest should be discontinued, then it's 41 42 a matter that they would discuss with the officer in 43 charge, and if there was a disagreement, then they would place that up to the inspector, and that's pretty much it. 44 45 There are mechanisms within LEPRA for discontinuation 46 Q. 47 of arrest, for example?

Α. Yes. 1 2 3 Q. Does that form part of the material that's used in the advanced custody course? 4 5 Α. No. 6 Is any part of the content of the advanced custody 7 Q. course about interviewing suspects, and particularly 8 interviewing children in custody? 9 Only the requirements of support Not particularly. 10 Α. persons and any legislative requirements that police have 11 12 to abide by. 13 Now, I appreciate the person responsible for 14 Q. 15 interviewing is not going to be the investigating officer he's not going to be the custody manager, unless in very 16 They're going to be separate 17 exceptional circumstances. people. I took you to the memorandum from 2004 about 18 19 obligations on both investigating police, as well as on 20 custody managers, to separately note that interviews have 21 Is there anything at all covered about that been declined. 22 aspect? 23 Α. No. 24 25 Are you aware about the continuing practice of police Q. putting children in front of a camera for the purpose of 26 27 "in fairness putting the allegations to them"? Is that 28 something you are aware of? 29 Α. No. 30 31 Q. Is that something that forms any part of your 32 responsibility for training? No, not - well, not at this stage, we don't have any 33 Α. 34 of that in our training. 35 36 As I said, corporately, corporately, they may say that that information may need to exist somewhere. If that then 37 falls back to my portfolio, then I will work with our 38 39 organisation to address that. 40 Questioning suspects, is that any part of training in 41 Q. the advanced custody course, beyond what you've already 42 43 described? Α. No. 44 45 What training is provided to officers in the advanced 46 Q. 47 custody course about changes in circumstances of a person

1 in custody? Because circumstances can change for all sorts 2 Is that discussed at all? Is that a part of of reasons. 3 the content? 4 Α. I guess not particularly, but in general, a custody 5 manager - we facilitate that a custody manager continually 6 assesses a person and makes decisions on what is happening 7 at the time. 8 One of the specific roles of the custody manager is to 9 Q. find a support person, particularly for Aboriginal people 10 and for children. That would be correct, wouldn't it? 11 12 Α. They - the officer in charge should be the person that The custody manager should ensure that it's does that. 13 done and make a record of that, that it's completed. 14 In 15 that way, once a custody manager makes the record, that 16 requirement can be satisfied. 17 If an officer is not doing that, or let's just assume 18 Q. 19 that there is no investigating officer at the time, so someone arrives, having been transported into custody but 20 21 at that stage there's no investigating officer, that would be the responsibility of the custody manager, wouldn't it, 22 23 to find a support person? 24 Α. That may - that task might be transferred to the 25 escorting police that come to the police station. It would 26 be a question that the custody manager may ask the 27 escorting police, perhaps what information was discussed at the scene, was there any phone calls made at the scene in 28 29 relation to finding a support person, and anything that occurred at the scene in relation to that, to be placed on 30 31 the record. So it could be - it could be that the custody 32 manager may take up that task, or it may be that they may 33 delegate that task out to the escorting police, if the 34 officer in charge is still at the location. 35 36 Let's assume the custody manager is going to take on Q. 37 that task of finding a support person. Is there any 38 training provided about who the appropriate support person 39 should be, in terms of what their relationship might be to the person in custody or specifically a child? Is there 40 41 any training about that? 42 Α. Yes, there is. 43 44 Q. What is that training? So again, taking directly from LEPRA about support 45 Α. persons and at what age a young person can choose their own 46 47 support person and under the age of 14, the police have to

contact their parent or guardian or someone who has custody
 of that child, and again, it's very minimal, minimally
 discussed, but it's just drawn from, literally, the
 legislation.

Q. I did foreshadow that I was going to ask you some specific questions about what is available as part of the advanced custody course relating to vulnerable persons in custody. Is there training to police, beyond just managing the physical health of a person in custody, in terms of managing their interviewing in custody?

A. Not the interviewing, but certainly identifying, as I said earlier, identifying, showing them the particular JAS poster that must be up in each police station, and if it is not up, that they need to contact myself to get that poster put up

18 Q. What was the word before "poster"?

A. Justice Advisory Service. So we encourage that police, if they feel that the person needs support, they've identified the person has a cognitive impairment, and that they need some advice and guidance - they may not even be sure, they're talking to the person and decide that, "We need to contact someone." So we strongly advise that they contact that service.

27 That service was given some funding some time ago to It never used to be for the police. 28 become 24/7. Now it 29 And in fact, someone from the is. So we encourage them. intellectual disability service, which is the overarching 30 31 banner of JAS, used to deliver a session on our old course and we had quite a good rapport with them, and as a result 32 33 of that, we strongly recommend to police that if they start 34 identifying these things, that they should be contacting 35 that service, because they provide a very good service to 36 police. 37

Q. It is a fact that Aboriginal people are over-represented as a proportion of the population in custody. Is there any specific training provided as part of the advanced custody course about dealing with Aboriginal people in custody?

A. We have our usual LEPRA requirements. We have
a session called "Aboriginal Communities", although that
session is more about some of the cultural things that
police might need to be aware of. They might - we talk
about some of their health, obviously that if someone comes

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into custody who identifies as an Aboriginal or Torres 1 Strait Islander, that there are certain, obviously. 2 3 requirements that the police will need to do. 4 5 At the end of that session, there's a video on a death in custody in Western Australia of an Aboriginal female in 6 7 the lock-up there, where she was brought in as an 8 intoxicated person, there were no offences detected with her, and we discuss that matter and it's quite visual. 9 You see her fall heavily. At the end of that, we discuss the 10 responsibilities of what police officer - and we can 11 12 transfer that not just to an Aboriginal or Torres Strait Islander but to people in general. 13 14 15 So that session that we had - that we have for Aboriginal communities, if I can go back to the course, the 16 course was built out of the recommendations of the Royal 17 Commission into Aboriginal Deaths in Custody, and so we've 18 19 kept that component of Aboriginal communities in the course, because it's important that police look at how they 20 manage a person in custody who is Aboriginal or Torres 21 Strait Islander. 22 23 24 So that particular session only goes for an hour, 25 So there is - it is only a small which includes the video. 26 component of, as you can expect, the whole three days. 27 Is there any training about communication, 28 Q. 29 particularly with Aboriginal people or perhaps even people with a cognitive impairment? Is there any training about 30 31 specific - about communication with people who might find 32 it difficult? 33 I guess if we talk about Aboriginal or Torres Strait Α. 34 Islander, we have embedded in the training a video from 35 a doctor who was summoned by the police to have a look at 36 Aboriginal language and the courts, and she went to a town 37 in Bowraville and she observed some language. 38 39 So she brings up four important points in relation to 40 that, about communicating with Aboriginal people, and just some cultural awareness that police should have when they 41 are speaking to people who are Aboriginal or Torres Strait 42 43 Islander. 44 In relation to persons with a cognitive impairment, we 45 don't have specific training in relation to how to 46 47 interview them, but certainly that assessment process,

whilst speaking to them, you know, forming that opinion
that the person may have a cognitive impairment and going
further and asking the direct question, "Do you have
a cognitive impairment" - I guess the issue with that is
some people get embarrassed about that and won't tell them.

And whilst police aren't psychologists, it's still important they try and canvass to make sure that that person has - we are giving them appropriate services that they need.

12 Q. One of the roles of the custody manager is to provide a suspect, a person in custody, with information about 13 their legal rights and one of the responsibilities of the 14 custody manager is to assist that person to exercise those 15 16 riahts. Is there any training about ensuring that the 17 information provided is actually understood by the person? Absolutely. That is one of my passions, is the 18 Α. 19 understanding of the part 9, reading the part 9. 0ne example I give is: if I gave everyone the form now and 20 went down the street and asked them to read it to any 21 member of the public on the street, would they understand 22 23 Probably not. it?

25 So we all know it is a very complicated document. My advice is that it is to be read in its entirety; that once 26 27 they read each paragraph, that they then ask the person what their understanding of that is, and if they don't 28 29 understand it, what else is going on there? Is it just that they don't understand it? And if that's the case, 30 31 police are to re-articulate that in a more simpler version. And if that's the case, then that should be noted on the 32 33 record, that that process has been completed.

35 Anyone that comes in that is a regular presenter - and 36 usually they'll say, "Oh, you read it to me last week", or, you know, "I'm always in custody, I know my rights. 37 Just give it to me and I'll sign it" - what we are facilitating 38 39 is that that is not appropriate. Every single 40 presentation, you must read it in its entirety, and the person must understand it. 41 42

Q. What is the training about how a custody manager
ensures that the person understands it?
A. For them to basically say to the custody manager
that - for each paragraph, so they don't forget the
paragraphs, after each paragraph, for that person to tell

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you back what they understand that paragraph meant. And if 1 2 they --3 In that person's own words? 4 Q. 5 Α. Yes. And if the custody manager receives Yes. 6 a response that the person doesn't understand it, again, we 7 might put it in a simpler wording, or we might be thinking about other - what else is going on, perhaps they're from 8 a non-English speaking background, perhaps their 9 educational level isn't at the point where they understand 10 They could be a vulnerable person with a cognitive 11 it. So all of those things come into place, and as 12 impairment. I said, when I deliver that session, I'm passionate about 13 The person must understand. It's a very complicated 14 that. 15 document, and most people in general don't really understand it. 16 17 THE CHIEF COMMISSIONER: Q. That's the form 31 document, 18 19 is it? 20 Α. The part 9. 21 Q. 22 The summary of part 9 information for detained 23 persons? So for us it's a P --24 Α. Yes. 25 It is 17 paragraphs and an acknowledgment? 26 Q. 27 Α. Yes. 28 29 Q. How long ago was this drafted, do you know? Perhaps I should ask --30 31 Α. It's been in as long as I can remember. I think my 32 understanding is that perhaps there's a working party that 33 might even be looking at that. I'm not sure. I have just 34 heard that in a workshop that I - is involved with it, that 35 perhaps someone is looking at that. 36 37 Q. The courts, certainly in recent times, have attempted to introduce plainer English versions of things like what 38 39 courts have to say to people in explaining the decision whether to plead guilty or not guilty in the Local Court 40 before they're committed to a superior court, and quite 41 a bit of effort has gone into making them as short and as 42 43 plain English as possible. But one of the problems with this is there are many components to it and so it has to 44 cover quite a lot of territory? 45 Α. Yes. 46 47

Whether shortening it assists or doesn't is a matter 1 Q. 2 of judgment, I suppose. But you think it may be that there 3 is some part of the authorities in this state who are giving some thought to whether this form can be simplified 4 5 in some wav? 6 I sit on a working party for support persons, Α. Yes. 7 and there are numerous people that sit on that from justice, solicitors, police and from the various other 8 9 organisations, looking at that it's way too complicated. 10 Out of that support person workshop and program -11 12 I don't know where that will go, but my personal opinion is I hope it is simplified, because again, it's - for any 13 person to try and understand that document, it's verv 14 15 difficult. 16 17 Q. Is this used for young people as well as adults? Α. 18 Yes. 19 20 Q. So a 14-year-old may have this document read to them? 21 Α. Yes. 22 23 Q. Or a 10-year-old for that matter, a 10-and-a-half-year-old? 24 25 Α. Yes. 26 27 MR FERNANDEZ: Q. What assessment is there of police officers who take part in the advanced custody course? 28 Are 29 there assignments, written work? What is the assessment? So we have what's called an assignment, which is 30 Α. 31 a 10-question assignment, at the start of the course. So 32 they will complete that as we move through LEPRA. There 33 are certain questions, and they will need to provide the answers from the information of the PowerPoint. 34 That's not 35 formally assessed with a mark. We'll have a look at that 36 at the end of it and make sure that they're on the right If they're not, we'll get in contact with them to 37 track. redo it. 38 39 Again, they're not formally 40 There's the case studies. assessed with a percentage mark, but we'll look at those, 41 and we discuss it in class, as I said. 42 43 We look at their responses and if there's anything 44 glaringly that we might find an issue, we'll get in contact 45 with them to have a discussion with them. 46 47

There's a form - there's another process about the 1 2 custody management system. There's a practical exercise 3 that they have to move through and complete. So on the computer they complete in the training custody program. 4 5 a fictitious person, and they have to move through Again, that's not given a percentage or 6 a document. 7 We'll assess that as we move through the anything. classroom, and that they're moving through those actions. 8 But at the end of it, we have a 19-question exam. 9 That is marked and the pass mark for that is 70 per cent. 10 11 Is that in the form of an essay or is it short 12 Q. Is it done online, on paper? 13 questions? Yes, it's completed on our learning management system 14 Α. 15 on our computer. So an officer will sit at the computer. 16 If our computers crash, we have a paper version of it. And it's mostly marked by our learning management system, and 17 we'll go through it and mark a few of the answers. But 18 19 it's a whole range of different, I guess, examination techniques, so drag and drop, true and false, short answer, 20 all those sorts of --21 22 23 Q. And how much time is allocated to finish that online 24 exam - to finish that exam paper? 25 Α. So about half an hour. 26 Are there any people who, after completing the 27 Q. advanced custody course, are deemed not suitable to go on 28 29 to be custody managers? For us, the assessment process is what - we look at 30 Α. 31 their criteria. If they've passed all the criteria, then they'll sit on our SAP system as having completed 32 33 successfully the advanced custody course. 34 35 That then - again, you've got your instrument of 36 appointment in relation to custody managers. That course 37 will allow the person to sit on the instrument of 38 appointment for custody managers. However, at the same 39 time, it's still up to the commander whether he or she 40 feels that the person's training is adequate, and they'll 41 make that decision whether that person can sit on that instrument of appointment. Because we've got previous 42 43 training as well, which, when you look at that training, can still allow the person to sit on the instrument of 44 45 appointment. 46 47 In relation to that again, a commander will look at

that officer's training, how long ago they did it, what 1 training package they completed, and we've had people who 2 3 have done previous training, many people, complete the new course, to update their skills and again - we used to have 4 a one-day course, and so there's a lot more content in the 5 6 three-day course, and a commander may send their people 7 along to get that refresher, I guess, or to build on their 8 current training. 9 Are there, after completing the advanced custody 10 Q. course, other courses available for custody managers? 11 12 Α. Not specifically from my department. Obviously there's a whole range of courses that complement the whole 13 But as I said, we are developing the 14 process. 15 reaccreditation course. 16 17 Q. Yes. Could you explain that, what the reaccreditation course is? 18 19 Α. So the reaccreditation course will occur every three A custody manager who sits on the instrument of 20 vears. 21 appointment - again, we're only making advice that the course is available. We're putting it back on the 22 23 commanders to say that they should ensure that it's completed. 24 25 So every three years, whoever sits on the instrument 26 27 of appointment must complete it - the commander could ask anyone to complete that course, if they've completed some 28 29 other various custody courses. We don't want - it's not a course that someone can just pick up from the bottom if 30 31 they've done no other custody courses because it 32 complements it as it going along. 33 34 The course will be changed. It's not a course like 35 the other courses we've got which it's there, it sits 36 there, people will do it, it'll sit there for whatever amount of time, that then maybe a second version comes 37 38 This course will change every three years. along. 39 40 What will change about it is the content in relation 41 to what has occurred in the previous three years - anything out of complaint matters, LECC matters, coronial matters, 42 43 or anything that has arisen where we feel that current custody managers need to gather or get that information, if 44 Sorry, that will be only an online 45 that makes sense. It won't be a face-to-face course. 46 course. And that 47 course will probably take about 30 to 40 minutes to

complete

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2 3 Q. Up until now, has there been that reaccreditation 4 necessitv? However, I did identify 5 There hasn't been a course. Α. 6 earlier that I believe that there should be some sort of 7 reaccreditation or further information. My personal opinion is that once you have completed the advanced 8 9 custody course, that should not be the end of your training. 10 11 Q. 12 What was it that helped you identify that there needed to be reaccreditation or further information provided? 13 I guess because the legislation, policy, there's a lot 14 Α. 15 of changes, and certainly over periods of time, custody managers, they're getting it - some of them are getting it 16 wrong, and my passion is custody, that's why I'm the lead 17 educator for custody, and I want to instill that it's 18 19 really important they keep up their training and that any issues that have arisen are brought to the surface. 20 And I guess for a custody manager to be retrained or to be 21 22 trained with another process starts the wheel again or 23 starts them thinking about custody again. Because what 24 I've found in the past is their knowledge has dropped off 25 a bit, and I guess with a reaccreditation, we're going to try and ensure that that is continued throughout their 26 27 policing. 28 You may or may not know the answer to this, but is 29 Q. there any information about how long officers remain as 30 31 custody managers? It might depend on the area and what 32 have you, but is it a distinct role or is it a role that's 33 complementary with other functions that a police officer 34 might have? 35 Yes, certainly it complements other roles. So that Α. 36 particular person that performs the role, in most cases, 37 would be a substantive sergeant or, if not, an acting sergeant. 38 Again, in regional areas, it's different; it 39 would be junior police. But that role, once they - as 40 I said, once they get the qualification and they are placed on to the instrument of appointment for their command, they 41 will stay there until, like, an assessment by their 42 43 commander. 44 45 So every so often - and there's no - I don't know what the time frame is, but commands must look at their 46 47 instrument of appointment. Obviously staff leave, they

come into the command, and it needs to be updated 1 2 regularly. So a commander should be looking at that and 3 perhaps even looking at their training history and making 4 decisions on whether a person should still be placed on 5 that or whether they need retraining and be sent to our 6 advanced custody course. 7 MR FERNANDEZ: Chief Commissioner, I wonder if that might 8 9 be a suitable time for morning tea. 10 THE CHIEF COMMISSIONER: Q. Just before we do break. 11 12 could I just ask you this: it could be said that the role of custody manager is a very important one in any 13 functioning police station; is that a fair comment? 14 15 Α. That is a very fair comment, your Honour. 16 17 Because you've got the investigating police, who may Q. bring the person in, who have a particular interest, but 18 19 under LEPRA and the LEPRA regulation, the custody manager has roles which include looking after the interests of the 20 person in custody? 21 That's correct. 22 Α. 23 24 Q. Is service as a custody manager something which the 25 police force encourages persons to undertake on the basis that it's not only important, but something which may 26 27 assist them in further promotional opportunities - for example, sergeants being better equipped for promotion to 28 29 inspector? I'm not aware of the organisational stance on that. 30 Α. I'm not aware that if a sergeant is going for an 31 32 inspector's role, whether there's a custody component. 33 Certainly to become a sergeant there's definitely a custody 34 component to that. 35 36 Perhaps I could ask you this one, and this may be Q. 37 difficult to answer, too, but in your experience, is it 38 a popular position? 39 Α. No. 40 Are there streams of applicants to undertake the 41 Q. 42 course or not? 43 Α. Well, there is in terms of promotion, because police 44 want to get promoted and they need to undertake the course. But in my years of experience, it's not a popular role, 45 because it's a very hard role to complete. And again, you 46 47 know, you're dealing with a lot of people that come into

custody that have a lot of vulnerabilities. 1 It doesn't 2 have to be a sort of person under the Act as a vulnerable 3 person, they have vulnerabilities with medical issues, and 4 police have to assess that and, you know, if you've got 10 or 12 people in custody and it's getting very busy in 5 6 there and very loud, there's a lot of processes that the 7 custody manager has to complete. There's other admin processes that we don't even teach, that they might have to 8 send off ERISP tapes and calibrate, you know, breath 9 analysis machines and all those sorts of things. 10 there's a lot - there's a lot of tasks that a custody 11 12 manager must complete on any one shift. 13 One other thing we have seen in this investigation, 14 Q. 15 and without speaking of the particular location of the 16 police station, but there was a CCTV operating so that what 17 was happening around the charge desk where the custody manager was was visible and recorded, visually, at least. 18 19 Is that the standard position in police stations in 20 New South Wales? Yes. 21 Α. 22 23 Q. And is there any audio recording as well, or is that 24 not done? 25 I'm not - from my experience and not Α. Certainly not. my knowledge either. The custody stations that I have ever 26 27 worked at have never had an audio. 28 THE CHIEF COMMISSIONER: 29 I think Mr Condon is rising possibly to say what Mr Coffey --30 31 32 MR CONDON: Yes, Chief Commissioner, section 7 of the 33 Surveillance Devices Act would prohibit the audio recording. 34 35 36 THE CHIEF COMMISSIONER: I just asked that question, but I am conscious Mr Coffey indicated there were issues under 37 the Surveillance Devices Act. There may be other 38 39 complications too, bearing in mind that there is, in some 40 areas, a passing procession of people coming and going, some of whom may not be appropriate for audio recording as 41 well as visual recording. But the short answer is what you 42 43 have said. 44 All right. Well, we will take a break. We will 45 resume at 10 to 12. If you could step down for the moment, 46 47 thank you, Sergeant.

1 2 THE WITNESS: Thank you, your Honour. 3 SHORT ADJOURNMENT 4 5 THE CHIEF COMMISSIONER: Yes. Mr Fernandez? 6 7 MR FERNANDEZ: How many times a year, Sergeant, is 8 Q. the advanced custody course conducted? 9 How many times a year? 10 Α. 11 12 Q. How many times a year? It's really depending on the needs of the 13 Α. organisation. We look at running - facilitating roughly 14 15 around eight courses in Goulburn and eight courses in Sydney Olympic Park, and whatever needs arises around the 16 state. 17 18 19 Q. So each year there are 16 three-day courses on 20 advanced custody for custody managers? Yes. 21 Α. 22 23 Q. Roughly, is there an average number of attendees? Perhaps between 20 and 30. 24 Α. 25 MR FERNANDEZ: That completes my questions. 26 27 THE CHIEF COMMISSIONER: Yes, does anyone wish to ask any 28 29 questions? 30 31 MR KERKYASHARIAN: If I may, Chief Commissioner. . 32 THE CHIEF COMMISSIONER: 33 Yes, Mr Kerkyasharian. 34 35 <EXAMINATION BY MR KERKYASHARIAN: 36 MR KERKYASHARIAN: 37 Q. Sergeant, my name is Kerkyasharian. I'm counsel for the young person who 38 39 unfortunately is the progenitor of this inquiry or investigation. You are no doubt familiar with part 9 of 40 LEPRA and that it provides, in effect, a limit for further 41 detention that is effectively a time that is reasonable 42 43 having regard to all the circumstances? Α. That's correct. 44 45 Is there some officer or role that's designated to 46 Q. 47 keep an eye on that question?

1 Α. Custody managers. 2 3 Q. So the custody managers are required to keep an eye on that? 4 Yes. 5 Α. 6 7 Q. And are they given training about that issue? Α. They are in our course, our advanced custody course, 8 9 we give --10 Q. If a custody manager comes to the view that, well, the 11 12 reasonable time has expired, what happens then? So really, they have two options. 13 They have to look Α. at charging the person or releasing the person. 14 15 16 Q. It's not the custody manager that charges, though: 17 it's the officer in charge or some other police officer. Α. That's correct. 18 19 20 Q. So what is the custody manager trained to do? Thev "This guy's been here long enough"? 21 qo, 22 What we ask of the custody manager is to have a look Α. 23 at all the circumstances and have a look at their times -24 they're the ones that are usually putting the time-outs on, 25 putting those actions on the custody management system. They will have a conversation with the officer in charge, 26 27 and what we tell them is that they have to closely monitor 28 that clock and have conversations prior to the expiration 29 of the time to see where that investigation is going, and, you know, what are the opportunities that exist in relation 30 31 to that. 32 33 Q. The purpose of part 9 is to allow for investigation to 34 occur whilst - to allow for the continued detention whilst 35 the investigation is occurring. Is there any requirement 36 that the officer in charge or the person who is, in effect, going to charge or is dealing with the detainee and the 37 38 custody manager communicate about what investigative 39 procedures are going to occur? Just in relation to an interview or something like 40 Α. that? 41 42 43 Q. Yes, well, I mean, the obvious example is an 44 interview, yes. Look, in my experience as well, in most cases, the 45 Α. custody manager will want to know how they're going to 46 47 proceed - are they going to interview the person - because

of that effective management of that person in custody and 1 2 obviously what processes out of that information that the 3 custody manager will be required to complete. 4 5 Q. Is there any training or any rule in place that says that the people who are - the officer who is investigating 6 7 has to tell the custody manager whether they want to do an interview or whether they want to engage in any other 8 9 investigative procedure? Not particularly, not concise rules around that. 10 Α. It might be just a general conversation that they might have. 11 12 13 Q. In your experience, does that conversation happen in every case or most cases? 14 15 Α. Probably in most cases. 16 17 Can I just change the topic a little bit. The LEPRA Q. regulations have the custody management guidelines in them. 18 19 One of those guidelines is that Aboriginal children, effectively, are not to be put in police cells, unless 20 there are "exceptional circumstances that make it necessary 21 for the wellbeing of the child" - that's schedule 2, 22 23 clause 15. Are there any facilities in police stations in lieu of cells where children, Aboriginal children, are 24 25 kept? 26 Α. A dock could be one of those places; perhaps even an 27 interview room, in some locations. It really depends on the layout of the police station. And again, in training, 28 29 we can't be specific, because every location is very different. So it's put before the custody manager about 30 31 what options do they have in placing the particular person 32 in custody. 33 34 The dock is basically a small cell in the custody Q. 35 management room? 36 If you'd say that, yes, yes. Α. 37 38 And so is it the case that, in fact, Aboriginal Q. 39 children are regularly kept in the dock? 40 Α. Well, I guess that is a case-by-case basis. Most 41 people who are brought in to the police station, our policy 42 says, should be placed in the dock for the first two hours 43 at least, to have that continual observation. Again, what 44 we say to custody managers is that their decisions and their justification for their decision should be based on 45 their own opinions and what's going on around them, in a 46 47 case-by-case basis.

1 2 I think sometimes they leave the dock door open, for Q. 3 example? 4 Α. Absolutely, yes, yes. 5 Where there's an allegation made by someone who is in 6 Q. 7 detention, who has been arrested and is now in detention, and say they have made an allegation against the arresting 8 police officer or something like that, and the custody 9 manager becomes aware of that, are they given any training 10 on how to deal with that scenario? 11 12 Α. No. 13 Is there any sort of understanding or expectation of 14 Q. how they might deal with that scenario? 15 16 Α. Again, with any of our policy, if a situation arises, 17 possibly taking some details about that, and again, just having a look at that and the information and where does 18 19 that need to go? Is it in writing? Does it need to go up through the inspector, and so forth. 20 21 22 But other than sort of the normal policies about that, Q. 23 there's nothing specific for custody managers? Not for our course, no. 24 Α. 25 MR KERKYASHARIAN: Thank you, Chief Commissioner. 26 27 28 THE CHIEF COMMISSIONER: Thank you. 29 30 Yes, Mr White? 31 <EXAMINATION BY MR WHITE: 32 33 34 MR WHITE: Q. Just so you're aware, I'm representing one 35 of the investigating police officers in this matter. 36 I just wanted to ask you about your evidence concerning 37 contacting a support person. As I understood your 38 evidence, you said that it's the responsibility of the 39 officer in charge not the custody manager; is that what you 40 said? That's what I said. But it could be in consultation 41 Α. 42 with the custody manager. 43 Q. I just wanted to refer you to clause 29 of LEPRA 44 What it says is that the custody manager for 45 regulation. a detained person or protected suspect who is a vulnerable 46 47 person must - so it's mandatory - as far as practicable,

assist the person in exercising the person's rights under 1 2 part 9 of the Act, including any right to make a telephone call to a legal practitioner, support person or other 3 4 person? 5 Α. Yes. 6 I'm going to suggest to you specifically what that 7 Q. regulation seems to be saying is that the obligation is on 8 the custody manager not the officer in charge. Do you 9 agree with that or not? 10 Α. I agree with that. 11 12 So you qualify the evidence you gave before to that 13 Q. extent; is that the case? 14 15 Α. I guess what I'm saying is that in relation to that legislation or that policy, that the consultation is still 16 with the custody manager to ensure that that process is 17 Who makes that phone call could be either. 18 complete. 19 20 Well, there's a clear obligation on the custody Q. manager, according to the regulation, you would agree? 21 22 To ensure that that process is complete. Α. 23 Q. Yes. 24 25 Α. Yes. 26 27 MR WHITE: Thank you, Chief Commissioner. 28 THE CHIEF COMMISSIONER: 29 Yes. Any other questions? A11 right. Have you got anything --30 31 32 MR FERNANDEZ: I have no further questions, Chief 33 Commissioner. 34 35 THE CHIEF COMMISSIONER: All right. That completes the 36 evidence of Sergeant Edgell? 37 MR FERNANDEZ: It does. 38 39 THE CHIEF COMMISSIONER: Thank you for your evidence, 40 41 Sergeant. You can step down. 42 43 THE WITNESS: Thank you, your Honour. 44 45 <THE WITNESS WITHDREW 46 47 THE CHIEF COMMISSIONER: Yes, Mr Fernandez?

1 2 Chief Commissioner, I tender one additional MR FERNANDEZ: 3 document which I have been requested to tender, and happy I tender the February 2023 report of the Law 4 to do so. Enforcement Conduct Commission in relation to the use of 5 force and a review of NSW Police Force use of force 6 7 The barcodes are 8620469 to 8620503. reporting. 8 THE CHIEF COMMISSIONER: 9 Yes. Although it may not be strictly necessary to mark an earlier report of this 10 Commission as an exhibit in a particular investigation, it 11 12 is helpful, I think, to gather together the items which have been referred to, and so it is appropriate to mark 13 this report as an exhibit. 14 15 EXHIBIT #MTS99 REPORT OF THE LAW ENFORCEMENT CONDUCT 16 COMMISSION ISSUED IN FEBRUARY 2023 ENTITLED "REVIEW OF 17 NSW POLICE FORCE USE OF FORCE REPORTING", BARCODED 18 19 8620469-8620503 20 MR FERNANDEZ: Chief Commissioner, that completes the 21 evidence at this stage of the investigation. 22 23 THE CHIEF COMMISSIONER: 24 Yes. So the way forward, as the 25 investigation, of course, continues, is to note that this concludes this phase of public hearings and there is likely 26 27 to be a further hearing, as to which there will be consultation and notification as to the time. 28 29 30 MR FERNANDEZ: Yes, that's correct. 31 32 THE CHIEF COMMISSIONER: The question of whether witnesses who have been summonsed so far and not released from their 33 34 summons, whether those witnesses can be excused at this 35 point, what do you submit is appropriate, Mr Fernandez? 36 37 MR FERNANDEZ: As you indicated at the outset, Chief 38 Commissioner, there is no difficulty with that. Those 39 witnesses would all be aware that if there was some further 40 need for them to give evidence, they would be required and a further summons issued. 41 42 43 THE CHIEF COMMISSIONER: Does anyone wish to make any 44 submission in respect to that course? 45 MR WHITE: Just in relation to the timing of that, Chief 46 47 Commissioner. Just from my clients' perspective - I'm

appearing for two persons - the sooner they are aware of 1 2 whether they are required, I think the better from their 3 point of view. 4 THE CHIEF COMMISSIONER: 5 Yes. But I think you are asking me, in fact, to release your clients and indeed all other 6 7 summonsed persons from their existing summons? 8 MR WHITE: Yes. 9 10 THE CHIEF COMMISSIONER: But if there was to be any 11 12 further and another summons, the sooner that is known the better, that is clearly what you are raising. 13 14 MR WHITE: 15 Yes. 16 THE CHIEF COMMISSIONER: 17 I understand that. A number of people have been in a state of suspension for a period. 18 19 Does anyone else wish to say anything on this topic? 20 Chief Commissioner, just in relation to 21 MR KERKYASHARIAN: 22 [MTS2], which is a witness you released for health reasons, I don't know whether there's any prospect of that witness 23 24 returning or whether or not - because I don't know the 25 reason and it's not appropriate that I do, but I just wondered if there was some prospect of his return, then it 26 27 may be appropriate to continue that subpoena insofar as 28 it's still on foot. 29 THE CHIEF COMMISSIONER: 30 Do you want to say anything about 31 that, Mr Fernandez? 32 33 MR FERNANDEZ: Chief Commissioner, he should be released 34 from his summons, like the other witnesses. He wasn't able 35 to appear for reasons that are known to the Commission. If 36 there is some future need for him to be required to give 37 evidence, a further summons can be issued. 38 39 THE CHIEF COMMISSIONER: I think you appear for [MTS2], 40 Mr Jones? 41 I do, Chief Commissioner. I agree with counsel 42 MR JONES: 43 assisting's proposal. 44 THE CHIEF COMMISSIONER: Yes. I have given some thought 45 The evidence of that witness, of course, 46 to this issue. 47 given in February, certainly covered principal areas. He

was, of course, not recalled in the March private 1 2 examinations for health reasons. He remains in a situation 3 where, if he was required, he could be summonsed again. 4 The expectation would be that that summons could be served and called on in the usual way, so that there is no 5 detriment to the investigation if [MTS2] is released from 6 7 his present summons.

9 In my view, the appropriate course to take at this stage is to release him from that summons, but noting his 10 position is a little different to the other witnesses who 12 did give evidence at the March sittings. But I am 13 satisfied that the appropriate course is to release him, together with all other witnesses who have been summonsed, 14 15 with that being done, however, on the clear understanding that, if the witness is required again, a summons will 16 17 issue and the witness will attend, subject to any further application. 18

I indicate generally that all witnesses who have been summonsed so far and who remain subject to a summons are now excused from further attendance, but on the express understanding that if required again, there will be a further summons and an attendance required.

I understand what you've raised with respect to [MTS2], and if any issue arises, Mr Kerkyasharian, we can deal with it in the way that I have outlined.

MR KERKYASHARIAN: Yes, thank you, Chief Commissioner. 30

32 THE CHIEF COMMISSIONER: There are, of course, a number of 33 aspects which remain under investigation. If this was the 34 end of a civil or indeed a criminal hearing, the evidence 35 would be complete and the only question would be 36 a timetable for submissions, but it's not that type of 37 So I think the appropriate course is to note proceeding. 38 the ongoing investigation and the expectation that there 39 will be a further date. We will seek to identify that date 40 as soon as reasonably practicable.

42 There are, of course, a number of matters which were 43 raised during the evidence, including the matter which Mr Coffey indicated would be considered by the upper 44 echelons of the NSW Police Force in the near future, as to 45 which the Commission will be seeking an indication of the 46 47 outcome of that, and there are other areas as well which

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the Commission is considering. 1 2 3 So I think the general indication, then, is to say that the present public hearing is completed for this week. 4 The parties will be consulted and informed with respect to 5 a future date and the subsequent fixing of a timetable for 6 7 written submissions. 8 9 But perhaps before finally adjourning, is there anything that anyone wants to say? 10 11 12 MR WHITE: Could I just raise one matter, Chief Commissioner? 13 14 THE CHIEF COMMISSIONER: 15 Yes. 16 17 MR WHITE: I have spoken to counsel assisting about this, but I just want to put it on the record, that it is my 18 19 submission that it is important, in the interests of my 20 client [MTS10], that the record of conversation between "[STM4]" and the LECC officers of 7 March 2023 be tendered 21 as an exhibit before the inquiry. 22 23 That's [STM4], I think, Chief Commissioner. 24 MR FERNANDEZ: 25 THE CHIEF COMMISSIONER: Is that interview - has that been 26 27 tendered as vet? 28 29 MR FERNANDEZ: It hasn't as yet. It will be tendered as a confidential exhibit. I was proposing to do it on the 30 31 next occasion and I did assure my friend that I would do 32 If we have the barcode, we might do that now. that. 33 34 THE CHIEF COMMISSIONER: Is there any issue about the name 35 of "[STM4]"? 36 MR FERNANDEZ: Yes, there is. 37 38 39 THE CHIEF COMMISSIONER: Has he been given a pseudonym? 40 MR FERNANDEZ: Yes, he has. 41 42 43 THE CHIEF COMMISSIONER: Could you just remind me of what it is? 44 45 MR FERNANDEZ: I think it is [STM4], Chief Commissioner. 46 47

THE CHIEF COMMISSIONER: It is the civilian pseudonym. 1 2 3 MR FERNANDEZ: Yes, that's right. 4 5 THE CHIEF COMMISSIONER: I think for more abundant caution, given that his name has been used, and I am not 6 7 being critical of his name being used, I should make a non-publication order with respect to his name so that 8 the transcript of today will be edited to have his name 9 taken out. His name tends to identify a number of things. 10 11 So I give a direction that the name of "[STM4]" not be 12 published and the transcript of today will have that name 13 excised, but in its place will be the pseudonym, and I will 14 just remind myself of what you said in your opening at the 15 beginning of this week in that respect. 16 17 I don't seem to have my transcript folder immediately 18 19 at hand. But it is [MTS4]? 20 MR FERNANDEZ: 21 [STM4]. 22 That's the distinction, 23 THE CHIEF COMMISSIONER: STM. At the risk of confusing everyone, including myself, 24 ves. 25 it is [STM4]. 26 27 MR FERNANDEZ: Yes, it is 28 29 THE CHIEF COMMISSIONER: In the transcript, the name should be blocked out but "[STM4]" should be included so we 30 31 know who we are talking about. 32 33 MR FERNANDEZ: Chief Commissioner, I tender a transcript of the record of conversation dated 7 March 2023 between 34 35 [STM4] and investigators from the Law Enforcement Conduct 36 Commission Act Commission. It's at tab 115 of the brief. The barcode numbers are 8534701 to 8534013. 37 38 39 MR FERNANDEZ: That should be a confidential exhibit, I'm 40 sorry. 41 THE CHIEF COMMISSIONER: Yes. It is a confidential 42 43 exhibit in the previous hearing, but at this stage it is the sole confidential exhibit since we embarked upon the 44 45 public hearing. 46 47 MR FERNANDEZ: That's so, Chief Commissioner.

$ \begin{array}{c} 1\\ 2\\ 3\\ 4\\ 5\\ 6\\ 7\\ 8\\ 9\\ 10\\ 11\\ 12\\ 13\\ 14\\ 15\\ 16\\ 17\\ 18\\ 19\\ 20\\ 21\\ 22\\ 23\\ \end{array} $	<pre>THE CHIEF COMMISSIONER: So it is exhibit MTS100C and it is a confidential exhibit. But it is in evidence for the purpose identified by Mr White. EXHIBIT #MTS100C RECORD OF CONVERSATION BETWEEN COMMISSION INVESTIGATORS AND [STM4] DATED 7 MARCH 2023, BARCODED 8534701-8534013 MR WHITE: Thank you. THE CHIEF COMMISSIONER: All right. If there is nothing else, I wish everyone a happy Easter and the Commission will adjourn. AT 12.15PM THE COMMISSION WAS ADJOURNED ACCORDINGLY</pre>
24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47	